



Virginia Department of  
Behavioral Health &  
Developmental Services

Provider Data Summary  
Semi-Annual Report

State Fiscal Year 2020-2021  
May 1, 2020 to October 31, 2020



# Provider Data Summary

## Semi-Annual Report

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### Introduction

This is the fifth Provider Data Summary Report that provides updates on the status of DD Waiver service availability and activities completed by the Office of Provider Development (OPD) in the Division of Developmental Services (DDS) at the Department of Behavioral Health and Developmental Services (DBHDS).

## Executive Summary

As with previous reports, the focus is on identifying service development needs based on a review of developmental disability (DD) waiver population and authorization data in each locality in Virginia. The "Baseline Measurement Tool (BMT)," which is used by OPD in conducting this review, has been updated to include the data from 5/1/2020 to 10/31/20 and to realign historical data previously reported as the DBHDS Developmental Services regions with the Primary DBHDS regions. All past data in the BMT has been updated to reflect this change.

Providers are encouraged to review the BMT in conducting market research and in strategic planning efforts. Provider Data Summary webinars continue on a semiannual basis to provide a forum for sharing the results of ongoing analysis of the opportunities for DD services development across all regions. Webinars include a basic overview of findings, provide support on using the data provided, and encourage the development of business acumen in the DD provider community (for more information see <http://www.hcbsbusinessacumen.org/>).

As with previous reports, there is consideration of a subset of DD Waiver services considered to be more integrated or critical, which include: Benefits Planning, Community Coaching, Community Engagement, Community Guide, Electronic Home-Based Services, Employment and Community Transportation, Independent Living Supports, In-home Supports, Peer Mentoring, Shared Living, Supported Living, Crisis Support Services, Private Duty Nursing, Skilled Nursing, and Sponsored Residential.

Following the Executive Summary, this report provides data visualizations in three sections: Key Performance Measures, Regional Data, and Identified Gaps. The Executive Summary provides updates on various efforts to support provider development, the Key Performance Measures

section focuses on measures designed to track Virginia’s success in moving to more integrated options, the Regional Data section provides information specific to each region around availability, and the Identified Gaps section encourages the exploration of opportunities based on barriers identified through the Regional Support Team referral process.

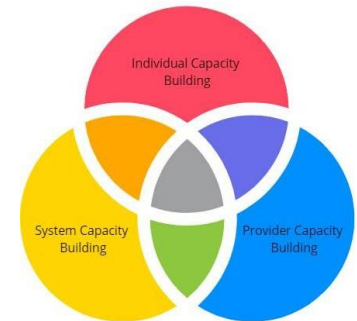
The Provider Data Summary Report provides a means to track provider development efforts and communicate changes observed in the DD services system over time. In order to more effectively accomplish its mission, Provider Development was reorganized into three distinct capacity-building teams at the following levels - Individual, Provider, and System. In February 2020, the reassignment of Community Resource Consultants (CRCs) occurred across these three areas, providing access to one CRC in each capacity-building area per region.

**Primary outcomes include:**

**Individual:** People with developmental disabilities live personally meaningful lives in their community of choice.

**Provider:** Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.

**System:** DBHDS provides resources for supports coordinators and providers that are based on promising and best practices in supporting people with developmental disabilities in Virginia.



**Areas of expertise by capacity building team:**

CRC Contacts by Capacity-Building Focus Area		
Individual	Provider	System
<p><b>FOR QUESTIONS ABOUT:</b></p> <p>↓</p> <ul style="list-style-type: none"> <li>• Regional Support Teams (RST)</li> <li>• Home and Community-Based Services Settings Requirements (HCBS)</li> <li>• Mandatory Provider Remediation</li> <li>• State Hospital Moves</li> <li>• Crisis Situations</li> <li>• Constituent Concerns</li> </ul>	<p><b>FOR QUESTIONS ABOUT:</b></p> <p>↓</p> <ul style="list-style-type: none"> <li>• Person-Centered Practices</li> <li>• Business Acumen</li> <li>• Provider Data Summary</li> <li>• Provider Designation Process</li> <li>• Provider Database</li> <li>• Provider Roundtables</li> <li>• Jump-Start Funding</li> <li>• DSP Orientation/Competencies</li> <li>• Supervisory Training</li> <li>• ISP/Part V Training and TA</li> <li>• Provider Innovation Collaboratives</li> </ul>	<p><b>FOR QUESTIONS ABOUT:</b></p> <p>↓</p> <ul style="list-style-type: none"> <li>• Charting the Lifecourse®</li> <li>• Support Coordination</li> <li>• SC Manual/Modules</li> <li>• SC Meetings</li> <li>• SC Quality Review Survey</li> <li>• Medicaid Reviews (QMR)</li> <li>• Regional Quality Councils</li> <li>• Provider Readiness Education Program (PREP)</li> <li>• ISP Requirements</li> <li>• DD Waiver Policies and Regulations</li> </ul>

## PROVIDER DATA SUMMARY NOVEMBER 2020

Data in this report are compared across two points in time – Baseline 2018 and October 2020 so that a more meaningful understanding of progress can be achieved. This report provides a means to share Virginia's success in meeting measures established under the Settlement Agreement. Measures in this report include:

- Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings
- Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a "supports need level" of 6 or 7, since FY16 are receiving services in the most integrated setting
- The Data Summary indicates an increase in services available by locality over time
- 86% of people with a DD waiver, who are identified through indicator #13 of III.D.6, desiring a more integrated residential service option (defined as independent living supports, in-home support services, supported living, and sponsored residential) have access to an option that meets their preferences within nine months
- 95% of provider agency staff meet provider orientation training requirements
- 95% of provider agency direct support professionals (DSPs) meet competency training Requirements
- At least 95% of people receiving services/authorized representatives participate in the development of their own service plan
- At least 75% of people with a job in the community chose or had some input in choosing their job
- At least 86% of people receiving services in residential services/their authorized representatives choose or help decide their daily schedule
- At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live
- At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates

In addition to the above measures, we have included a variety of data about the individuals in the DD population, as well as the providers who are approved to support them. These additions align with requirements set forth in the Settlement Agreement joint filing from January 2020 (per V.D.6).

DBHDS has continued to make progress with various initiatives designed to improve DD waiver provider capacity in Virginia. The following list highlights the status of Provider Development activities since the last report:

## PROVIDER DATA SUMMARY NOVEMBER 2020

The My Life My Community (MLMC) Provider Database and Provider Designation Process were launched on November 15, 2019. All DD Waiver providers are encouraged to register on the database, which will serve as the centralized location for finding DD services in Virginia. As of October 2020, 109 providers registered and have DD Professional Membership at the MLMC Provider Database. Collectively, four providers hold badges in Autism, Accessibility, Behavioral Support, and Complex Health Supports. To date, twenty-one providers have passed surveys, and for some providers the next step is to submit the required evidential documents. Providers can check their status on the database and, if needed, register at the following location:

<http://mylifemycommunityvirginia.org/taxonomy/mlmc-menu-zone/verify-or-register-new-provider-profile>.

In July 2020, the Office of Provider Development held a statewide Provider Roundtable and Support Coordinator webinar in lieu of in-person, regional meetings due to the COVID-19 pandemic. It was attended by 460 participants. These meetings serve as a forum to exchange information about topics impacting providers and support coordination, as well as provide space for shared learning.

Provider Development Activities during the period of May 2020 – October 2020 included Community Resource Consultants meeting with 33 unique providers seeking to diversify or expand services. Region 1 had three providers, Region 2 had five providers, Region 3 had four providers, Region 4 had fifteen providers, and Region 5 had three providers. One new Individual & Family Caregiver Training provider and one new Community Guide provider have started providing services. Providers contacted are noted as considering the following DD Waiver services: Community Housing Guide (1), Benefits Planning (1), Supported Living (3), Independent Living Supports (1), Employment and Community Transportation (1), Peer Mentoring (1), and Individual & Caregiver Training (1). In addition, two organizations are considering providing Electronic Home Based Services in Virginia. Barriers included DMAS finalizing the billing process, COVID-19, waiting on licensing approval, regulatory limitation on Electronic Home Based Services, lack of candidates to hire as Direct Support Professionals, out of state providers starting services in Virginia having to complete additional requirements, and, as with the last report, the lack of regulations and a policy manual.

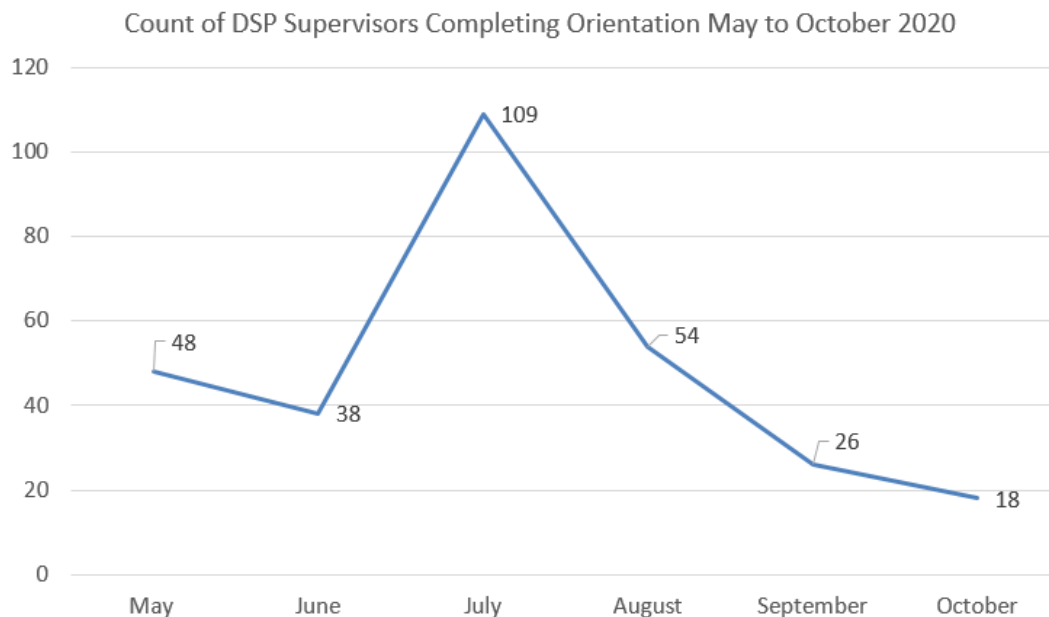
Regarding the status of Virginia's efforts to implement the two remaining waiver services, Employment and Community Transportation forms and processes have been developed, a Medicaid Memo is forthcoming. While there are no authorizations for Peer Mentoring yet, the Arc of Virginia has initiated the training of Peer Mentors. CRCs are available to work with providers interested in being an administrative agency for this service.

## PROVIDER DATA SUMMARY NOVEMBER 2020

The Jump-Start Funding Program has awarded approximately \$23,500 during the reporting period. This program continues to create more integrated residential and day services options in underserved areas. Funds are available to assist providers with service expansion in all regions. Provider Development staff have presented program information at regional Provider Roundtables. Information on how to apply is located at <http://dbhds.virginia.gov/developmental-services/provider-development>.

The DSP Supervisory Training was updated and expanded to meet indicators of the DOJ Settlement Agreement, and it was made available on the Commonwealth of Virginia Learning Center (COVLC) July 1, 2020. This training consists of 3 modules that take approximately 2 ½ hours to complete. It is mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate from completion of the previous version of the training in COVLC.

Supervisory completion rates are included in the chart below. These results consider whether supervisors completed the curriculum (or the modules individually) and reflect the numbers that passed the included knowledge-based test:



In order to continue to adapt to distance learning needs due to the COVID-19 pandemic, the Office of Provider Development continues to work to create virtual methods of providing training to providers throughout the Commonwealth. An Instructor Led Remote (virtual) version of the Community Connections and Person Centered Thinking classes have been developed by

The Learning Community for Person Centered Practices (TLCPCP). To register for one of these classes, visit <http://www.personcenteredpractices.org/>. The Office of Provider Development is currently working alongside the Partnership for People with Disabilities at VCU to adapt the Plan Facilitation curriculum to an Instructor Led (virtual) format, and those trainings will be announced in the coming months.

**Next steps for Provider Development include:**

- working directly with providers to address barriers to service provision with a concentrated focus on Community Guide, Employment and Community Transportation, Peer Mentoring, Crisis Supports Services, and Skilled Nursing
- updating and posting online the core provider training modules for all DD waiver services
- producing and distributing a searchable PDF version of the DD Case Management Manual, which is currently online at the Partnership for People with Disabilities website
- continued participation in the community of practice initiative around Charting the Lifecourse©
- incorporating Business Acumen practices into provider development efforts
- develop plans for the next Provider Innovation Collaborative to be held after the end of the public health emergency
- increasing the number of providers per region identified as having expertise to support people with complex needs

**Notable updates in this report include:**

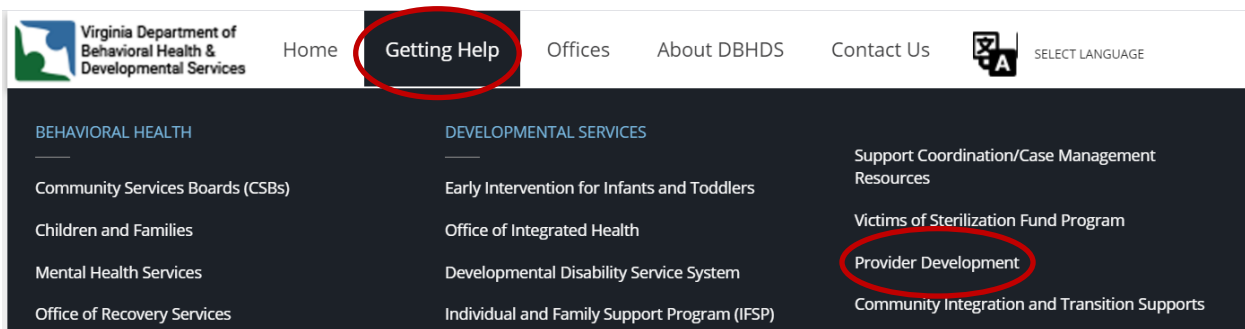
- Since September of 2016, 3,192 people have moved into more integrated settings defined as settings of no more than four people with developmental disabilities
- In the past six months, 47.9% of people at Supports Intensity Scale levels 6 and 7 who enrolled in the DD Waiver are receiving their services in more integrated settings of four or fewer people with DD
- In the past six months, provider counts have decreased in Community Coaching (-3), Electronic Home Based Services (-1), Supported Living (-2), Crisis Support Services (-1), and Skilled Nursing (-1)
- Community Engagement and Community Coaching services have experienced significant decreases during the COVID-19 public health emergency

## PROVIDER DATA SUMMARY NOVEMBER 2020

- Despite a decrease in authorizations, Community Engagement increased by 3 providers
- All data in the Baseline Measurement Tool has been updated to reflect the primary DBHDS service regions. Sub region designations have been updated to enable comparisons across reporting periods and to support providers in better understanding the potential customer base in the areas, as well as potential opportunities for program development.

Providers are encouraged to download and use the Baseline Measurement Tool, which contains Waiver Management System data from current waiver authorizations. The BMT provides baseline and subsequent data on integrated services, collected at six month intervals, across all cities and counties in Virginia. The BMT also considers the DD Waiver population in each locality including type of waiver and Supports Intensity Scale© (SIS©) level. The BMT, webinar slideshows, and other materials related to Provider Development are available for download online at <http://www.dbhds.virginia.gov/developmental-services/provider-development>. Any specific questions about the report can be directed to the Office of Provider Development at DBHDS ([eric.williams@dbhds.virginia.gov](mailto:eric.williams@dbhds.virginia.gov)).

### Location of the BMT online:



### Virginia Provider Data Summary

On November 9th, 2017, the Office of Provider Development in the (DBHDS) hosted the first Provider Data Summary webinar as a way the Commonwealth. Provider Data Summary webinars are planned services across all regions. Information from these webinars will be



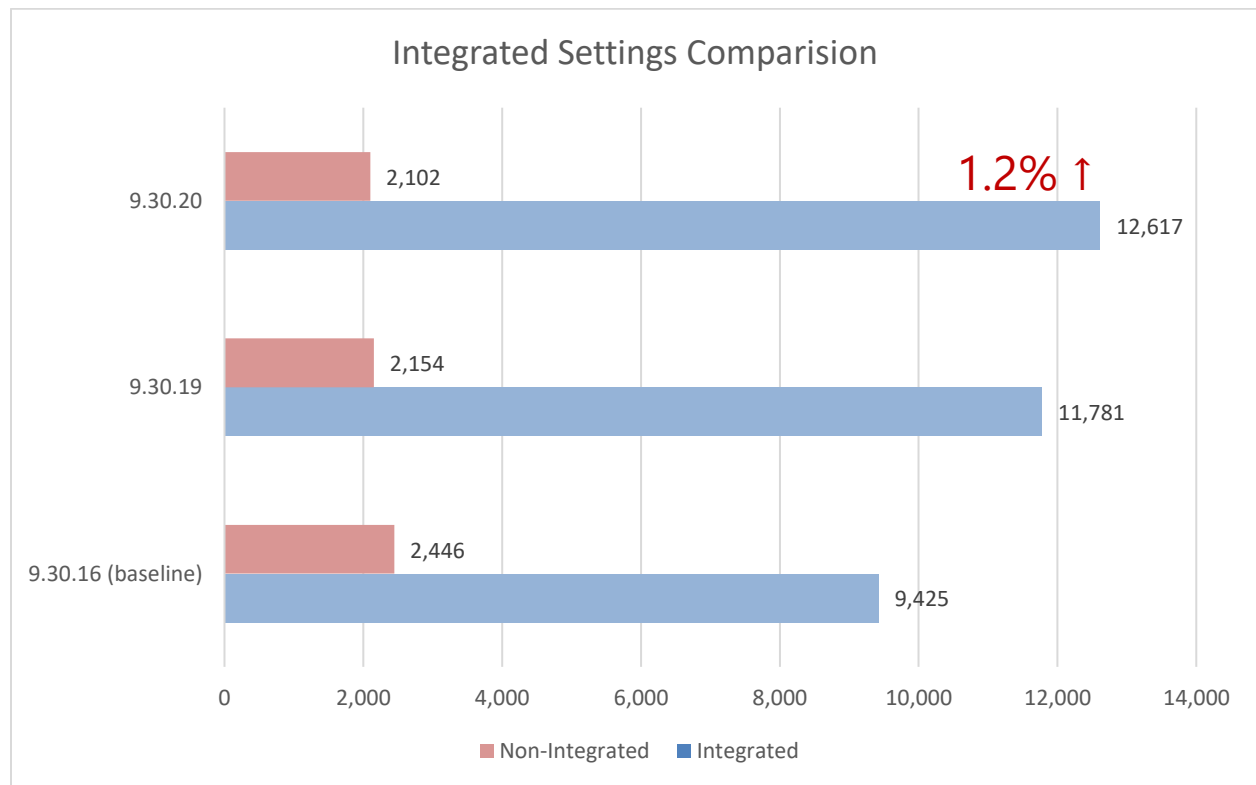
[05.2020 Baseline Measurement Tool](#)  
[05.2020 Provider Data Summary Report](#)  
[05.2020 Provider Data Summary Slides](#)  
[11.2019 Baseline Measurement Tool](#)  
[11.2019 Provider Data Summary Report](#)  
[11.2019 Provider Data Summary Slides](#)  
[Provider Data Summary Report \(June-Nov 18\)](#)



## PERFORMANCE MEASURES AND DEMOGRAPHICS

This section contains information about the results of various performance measures and additional data that helps in understanding the DD system of supports and services in Virginia. This content will be included in future reports to provide a more comprehensive understanding of services and people who access them.

**Measure 1: Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings.** The chart below illustrates the overall trend in living situations for people with DD Waiver from September 30, 2019 to September 30, 2020 compared to baseline on September 30, 2016. Over the course of the last year there has been an overall shift of 1.2% toward more integrated settings. From baseline, there has been a total increase toward integrated settings of 6.3%. Measure not met.



Setting Type	Baseline 9.30.16		9.30.19		9.30.20	
Integrated	9,425	79.4%	11,781	84.5%	12,617	85.7%
Non-integrated	2,446	20.6%	2,154	15.5%	2,102	14.3%
Total	11,871	100%	13,935	100%	14,719	100%

**Integrated living situations by locality**

Locality	Integrated	Non-Integrated	Total	%Integrated
Statewide	12,617	2,102	14,719	85.7%
Accomack County	63	6	69	91.3%
Albemarle County	115	24	139	82.7%
Alleghany County	42	5	47	89.4%
Amelia County	9	4	13	69.2%
Amherst County	174	5	179	97.2%
Appomattox County	37	0	37	100.0%
Arlington County	123	39	162	75.9%
Augusta County	160	5	165	97.0%
Bath County	4	5	9	44.4%
Bedford County	186	8	194	95.9%
Bland County	11	0	11	100.0%
Botetourt County	39	3	42	92.9%
Brunswick County	29	4	33	87.9%
Buchanan County	31	1	32	96.9%
Buckingham County	17	0	17	100.0%
Campbell County	175	8	183	95.6%
Caroline County	45	2	47	95.7%
Carroll County	169	27	196	86.2%
Charles City County	5	0	5	100.0%
Charlotte County	24	7	31	77.4%
Chesterfield County	917	204	1,121	81.8%
Alexandria City	84	21	105	80.0%
Bristol City	34	14	48	70.8%
Buena Vista City	4	3	7	57.1%
Charlottesville City	59	27	86	68.6%
Chesapeake City	384	15	399	96.2%
Colonial Heights City	21	3	24	87.5%
Covington City	15	0	15	100.0%
Danville City	192	9	201	95.5%
Emporia City	6	1	7	85.7%
Fairfax City	5	1	6	83.3%
Falls Church City	2	0	2	100.0%
Franklin City	25	1	26	96.2%
Fredericksburg City	45	12	57	78.9%
Galax City	28	5	33	84.8%
Hampton City	238	61	299	79.6%
Harrisonburg City	64	15	79	81.0%
Hopewell City	36	3	39	92.3%
Lexington City	3	0	3	100.0%
Lynchburg City	210	15	225	93.3%
Manassas City	9	8	17	52.9%
Manassas Park City	3	0	3	100.0%

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Locality	Integrated	Non-Integrated	Total	%Integrated
Martinsville City	32	7	39	82.1%
Newport News City	243	32	275	88.4%
Norfolk City	429	2	431	99.5%
Norton City	4	0	4	100.0%
Petersburg City	117	27	144	81.3%
Poquoson City	5	0	5	100.0%
Portsmouth City	242	37	279	86.7%
Radford City	17	2	19	89.5%
Richmond City	244	61	305	80.0%
Roanoke City	134	8	142	94.4%
Salem City	32	6	38	84.2%
Staunton City	66	0	66	100.0%
Suffolk City	173	16	189	91.5%
Virginia Beach City	770	79	849	90.7%
Waynesboro City	70	5	75	93.3%
Williamsburg City	20	1	21	95.2%
Winchester City	60	25	85	70.6%
Clarke County	6	12	18	33.3%
Craig County	8	0	8	100.0%
Culpeper County	90	6	96	93.8%
Cumberland County	19	9	28	67.9%
Dickenson County	29	6	35	82.9%
Dinwiddie County	71	6	77	92.2%
Essex County	16	4	20	80.0%
Fairfax County	1,120	214	1,334	84.0%
Fauquier County	81	5	86	94.2%
Floyd County	50	1	51	98.0%
Fluvanna County	21	0	21	100.0%
Franklin County	92	14	106	86.8%
Frederick County	102	52	154	66.2%
Giles County	27	7	34	79.4%
Gloucester County	58	35	93	62.4%
Goochland County	17	8	25	68.0%
Grayson County	36	1	37	97.3%
Greene County	21	1	22	95.5%
Greensville County	11	0	11	100.0%
Halifax County	73	17	90	81.1%
Hanover County	203	34	237	85.7%
Henrico County	508	161	669	75.9%
Henry County	98	13	111	88.3%
Highland County	8	0	8	100.0%
Isle of Wight County	25	0	25	100.0%
James City County	61	2	63	96.8%
King and Queen County	8	0	8	100.0%
King George County	20	4	24	83.3%
King William County	24	6	30	80.0%
Lancaster County	7	0	7	100.0%
Lee County	38	0	38	100.0%
Loudoun County	261	22	283	92.2%
Louisa County	48	1	49	98.0%

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Locality	Integrated	Non-Integrated	Total	%Integrated
Lunenburg County	12	0	12	100.0%
Madison County	20	1	21	95.2%
Mathews County	18	23	41	43.9%
Mecklenburg County	55	41	96	57.3%
Middlesex County	16	11	27	59.3%
Montgomery County	126	0	126	100.0%
Nelson County	23	13	36	63.9%
New Kent County	17	4	21	81.0%
Northampton County	51	0	51	100.0%
Northumberland County	9	0	9	100.0%
Nottoway County	17	1	18	94.4%
Orange County	60	5	65	92.3%
Page County	23	6	29	79.3%
Patrick County	21	5	26	80.8%
Pittsylvania County	168	0	168	100.0%
Powhatan County	41	0	41	100.0%
Prince Edward County	45	33	78	57.7%
Prince George County	64	7	71	90.1%
Prince William County	433	101	534	81.1%
Pulaski County	62	1	63	98.4%
Rappahannock County	8	1	9	88.9%
Richmond County	54	13	67	80.6%
Roanoke County	221	22	243	90.9%
Rockbridge County	50	11	61	82.0%
Rockingham County	103	46	149	69.1%
Russell County	44	21	65	67.7%
Scott County	42	17	59	71.2%
Shenandoah County	77	32	109	70.6%
Smyth County	79	2	81	97.5%
Southampton County	19	0	19	100.0%
Spotsylvania County	235	36	271	86.7%
Stafford County	174	60	234	74.4%
Surry County	3	0	3	100.0%
Sussex County	17	20	37	45.9%
Tazewell County	63	15	78	80.8%
Warren County	45	0	45	100.0%
Washington County	82	8	90	91.1%
Westmoreland County	16	0	16	100.0%
Wise County	88	14	102	86.3%
Wythe County	66	9	75	88.0%
York County	59	2	61	96.7%
Locality Unknown	34	1	35	97.1%

**Measure 2: Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting.** The tables below provides data that illustrates that 78.3% of all people new to the DD waivers reside in integrated settings and among those, 47.9% of people with Supports Intensity Scale 6 or 7 receive services in integrated settings. At 78.3%, measure not met.

Main Period = 5/1/2020 thru 10/31/2020  
 Post Period = 11/1/2020 thru 12/31/2020  
 SIS %age Capture Date = 10/31/2020 (from DS Dashboard)

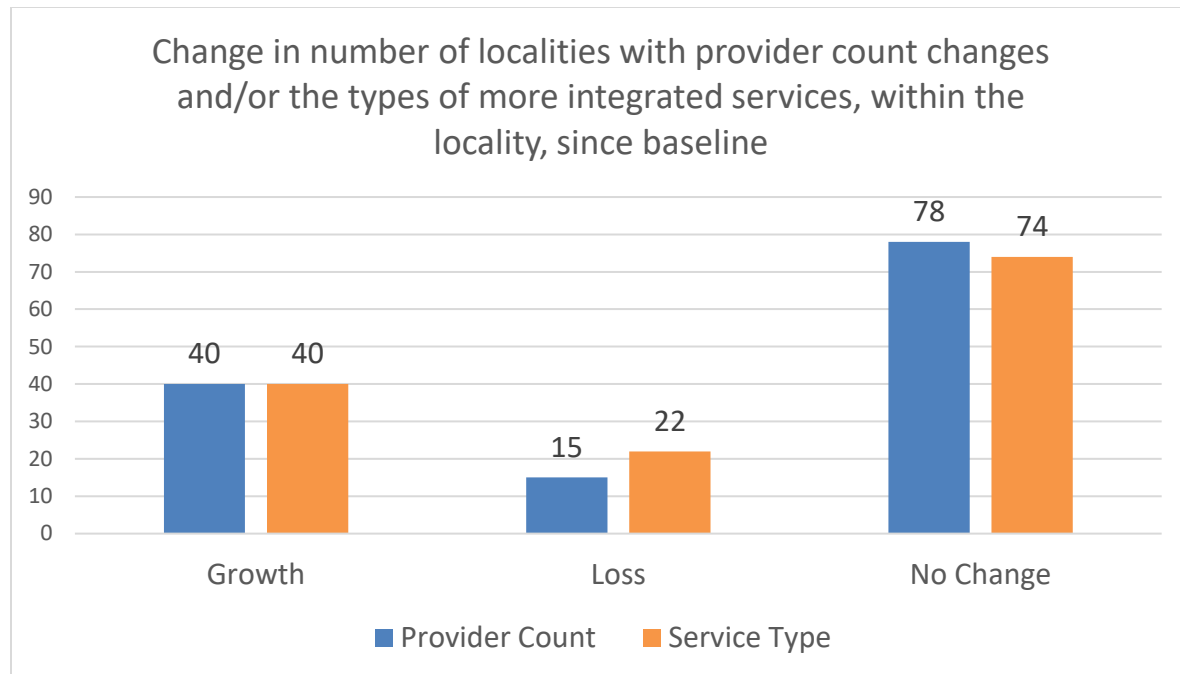
Table 1. "NewInt%" = Percent of individuals newly Active in the Main Period who have an approved service authorization in the Post Period and who are Integrated Residential in the Post Period:

Step	Term	Statistic	Note
1N.	Numerator	468	Count of unique individuals. Note 2.
1D.	Denominator	598	Count of unique individuals newly Active in Main Period and Active as of end of Main Period.
1A.	Answer	<b>78.3%</b>	"NewInt%"

Table 2. NewInt6or7%" = Percent of individuals newly Active in the Main Period who have an approved service authorization in the Post Period and a SIS Level 6 or 7 and who are Integrated Residential in the Post Period:

Step	Term	Statistic	Note
2N.	Numerator	46	Count of unique individuals. Note 3.
2D.	Denominator	96	of 1D, those expected to be SIS Level 6 or 7. Note 4.
2A.	Answer	<b>47.9%</b>	"NewInt6or7%"

**Measure 3: The Data Summary indicates an increase in services available by locality over time.** This chart reports the number of localities demonstrating an increase in the number of providers, within the locality, offering more integrated or specialized services above the established baseline and/or showing an increase in the number of integrated or specialized service types offered, within the locality, above the established baseline. Data reflects the comparison in numbers between October 2020 and June 2018. When considering both factors, there has been an increase in the number of localities by 30.1% for increasing provider count and service type. Changes in reporting this measure will enable trend reports over time in subsequent reporting. Measure met.

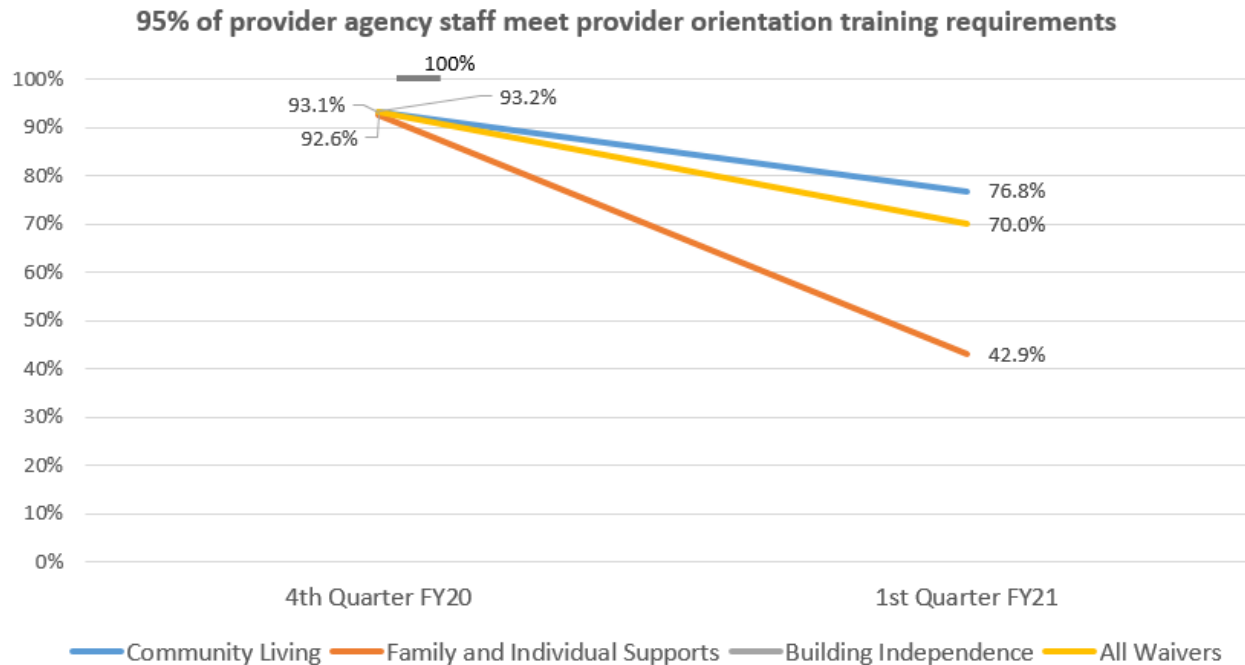


**Measure 4: 86% of people with a DD waiver, who are identified through indicator #13 of III.D.6, desiring a more integrated residential service option (defined as independent living supports, in-home support services, supported living, and sponsored residential) have access to an option that meets their preferences within nine months.**

In the 1st Quarter, two individuals referred to the RST were identified upon referral with Barrier 2 defined as "Services and activities unavailable in desired location." The first instance, reported in Region 4, was resolved when the person moved into a sponsored residential home. In the second instance, reported in Region 3, a person is living at home with personal assistance and private duty nursing services. The individual would like additional private duty nursing services however remain living in their own home at this time. Second quarter data is pending, which will be included in the next report. In both instances where this barrier occurred, the situations were resolved to individual satisfaction. Measure met.

**Measure 5: 95% of provider agency staff meet provider orientation training requirements.**

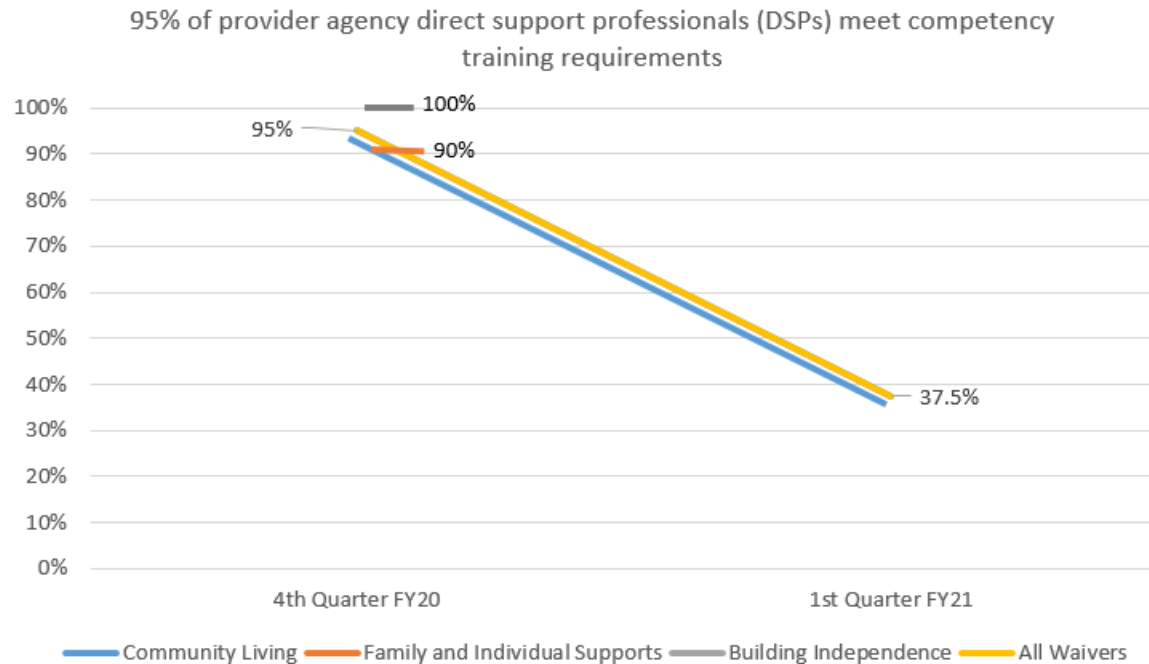
Quality Review Team data demonstrates a decrease in compliance from 4<sup>th</sup> quarter FY19 to 1<sup>st</sup> quarter FY20 reporting. Reporting across both quarters is reflected in the chart below, no record reviews reported for the Building Independent Waiver in the 1<sup>st</sup> quarter FY21. Considered together, results fall below the 95% target. Measure not met.



Waver Type	4 <sup>th</sup> Quarter FY20	1 <sup>st</sup> Quarter FY21
Community Living	81/87 93.1%	43/56 76.8%
Family and Individual Supports	25/27 92.6%	6/14 42.9%
Building Independence	4/4 100%	0/0
All Waivers	110/118 93.2%	49/70 70%

**Measure 6: 95% of provider agency direct support professionals (DSPs) meet competency training requirements.** Quality Review Team data demonstrates a decrease in compliance from 4<sup>th</sup> quarter FY19 to 1<sup>st</sup> quarter FY20 reporting. Reporting across both quarters is reflected in the chart below, no record reviews reported for the Family and Individual Supports and Building Independent Waiver in the 1<sup>st</sup> quarter FY21. Considered together, results fall below the 95% target. Measure not met.

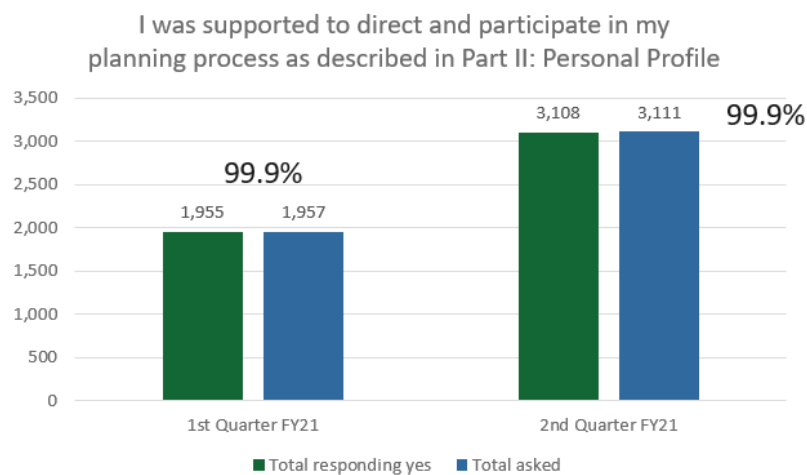
## PROVIDER DATA SUMMARY NOVEMBER 2020



Waver Type	4 <sup>th</sup> Quarter FY20	1 <sup>st</sup> Quarter FY21
Community Living	79/83 95.2%	15/40 37.5%
Family and Individual Supports	9/10 90%	0/0
Building Independence	4/4 100%	0/0
All Waivers	92/97 95%	15/40 37.5%

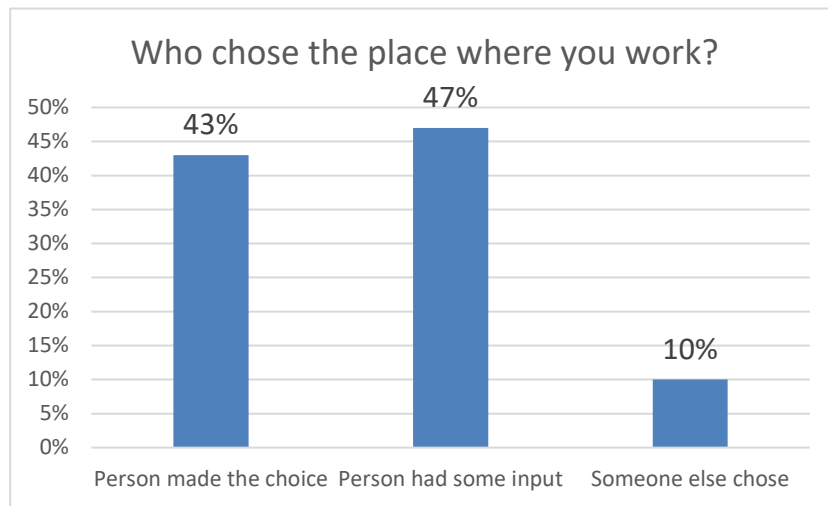
### Measure 7: At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan.

Consistently above 99% for the first and second quarters FY21. Measure met.



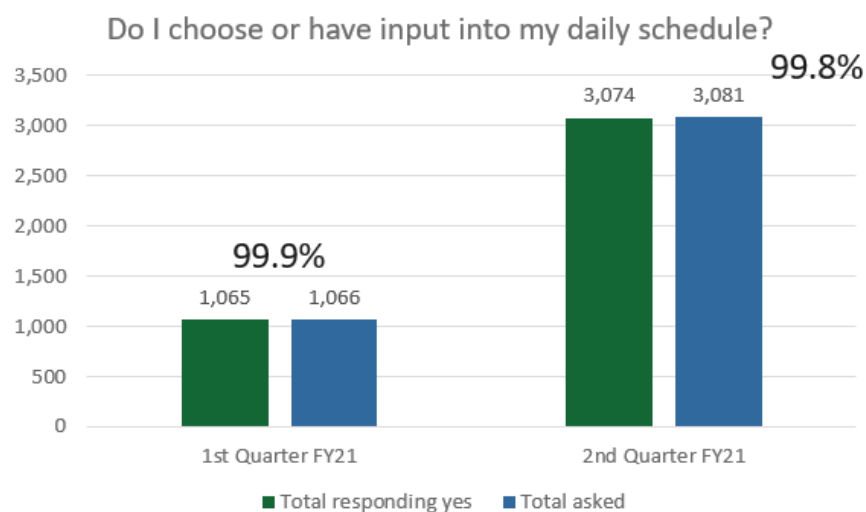


**Measure 8: At least 75% of people with a job in the community chose or had some input in choosing their job.** The following chart is derived from the National Core Indicators In-Person Survey (IPS) State Report 2019-20 Virginia (VA) Report. Results indicate that a combined 90% of those surveyed who had a job (n=51) either chose or had some input on choosing their job. Measure met.

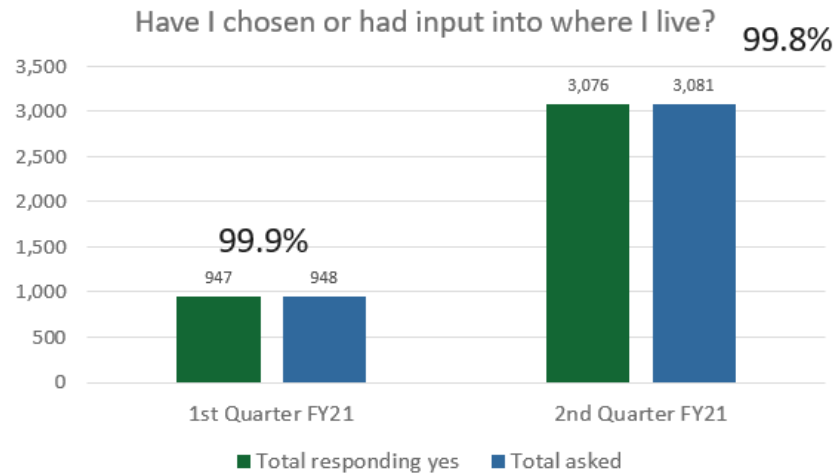


Source: NCI

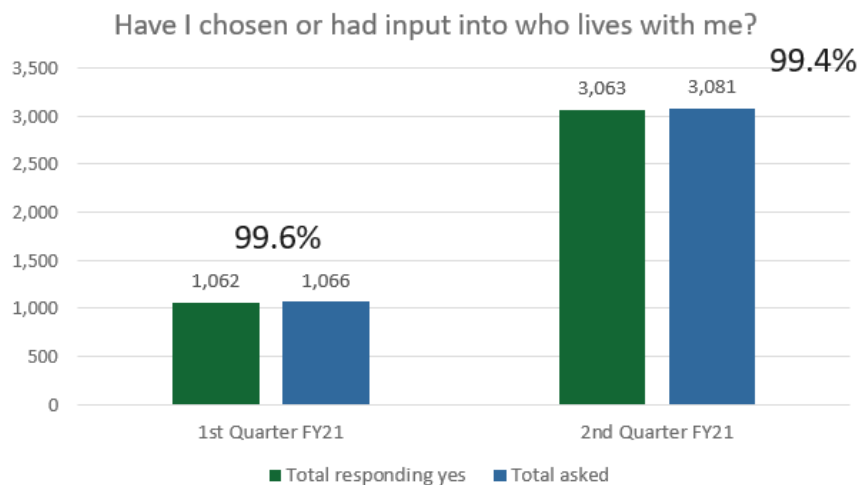
**Measure 9: At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule.** Consistently above 99% for the first and second quarters FY21. Measure met.



**Measure 10: At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live.** Consistently above 99% for the first and second quarters FY21. Measure met.



**Measure 11: At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates.** Consistently above 99% for the first and second quarters FY21. Measure met.



## Demographics

In order to understand the composition of the DD waiver and waiting list, the following section includes data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

### Individuals on the Waiver Waiting List

The two following tables provide information about people on the DD waiver waiting list. You will find a breakdown of DBHDS regions by priority (table 1) and by time on the list (table 2).

Table 1. Count of Individuals on Waitlist by DBHDS Region and Priority

DBHDS Region	Priority 1	Priority 2	Priority 3	Total	Percent
1	885	782	772	2,439	19%
2	1,093	2,136	1,062	4,291	33%
3	302	840	585	1,727	13%
4	603	1,503	463	2,569	20%
5	248	979	858	2,085	16%
Unknown <sup>1</sup>	1	1	1	3	0%
<b>Total</b>	<b>3,132</b>	<b>6,241</b>	<b>3,741</b>	<b>13,114</b>	<b>100%</b>
<b>Percent</b>	<b>24%</b>	<b>48%</b>	<b>29%</b>	<b>100%</b>	

Table 2. Waitlist by Time on Waitlist and Age

Time on Waitlist <sup>2</sup>	Age				Total	Percent
	<18.0	18.0 to <22.0	22.0 to <65.0	65+		
<1.0 year	1,306	326	420	11	2,063	16%
1.0 to <3.0 years	2,766	782	929	27	4,504	34%
3.0 to <5.0 years	1,469	386	511	8	2,374	18%
5.0 to <10.0 years	1,525	502	929	21	2,977	23%
10+ years	240	219	710	27	1,196	9%
<b>Total</b>	<b>7,306</b>	<b>2,215</b>	<b>3,499</b>	<b>94</b>	<b>13,114</b>	<b>100%</b>
<b>%</b>	<b>56%</b>	<b>17%</b>	<b>27%</b>	<b>1%</b>	<b>100%</b>	

Notes:

1. Region is determined by CSB. These individuals do not have a CSB assigned and active.
2. Time on Waitlist considers only the most recent time on Waitlist for each individual.

### Residential setting by size and type as defined by the Integrated Residential Services Report

Comparison of living situations between 9.30.16 and 9.30.20

Settlement Living Situation	Integrated Setting	Baseline 9.30.2016		9.30.2020		# Trend	% Change from Baseline
		#	%	#	%		
Group Home (Less than or equal to 4 bed)	Yes	2,189	18.4%	2,923	19.9%		+ 34%
Other Group Home (greater than 4 bed)	No	2,446	20.6%	2,102	14.3%		- 14%
Sponsored Residential	Yes	1,513	12.7%	1,894	12.9%		+ 25%
Supported Living	Yes	50	0.4%	223	1.5%		+ 346%
Living with Family *	Yes	5,459	46.0%	6,797	46.2%		+ 25%
Living Independently	Yes	214	1.8%	670	4.6%		+ 213%
Building Independence *	Yes	0	0.0%	110	0.7%		+ infinity
<b>Total</b>		<b>11,871</b>	<b>100.0%</b>	<b>14,719</b>	<b>100.0%</b>		<b>+ 24%</b>

**Day services by type as defined by the Integrated Day Services Report**

Comparison of day situations between 9.30.16 and 9.30.20

Service	Procedure Code	Baseline 9.30.2016	9.30.2020	% change from Baseline
Individual Supported Employment	H2023	295	887	+ 201%
Group Supported Employment	H2024x	701	452	- 36%
Workplace Assistance	H2025	6	66	+ 1,000%
Community Engagement	T2021	130	2,435	+ 1,773%
Community Coaching	97127x,T2013x	7	279	+ 3,886%

**Additional population demographics**

In order to understand the composition of the DD waiver, the following tables include data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Demographic	Total	Region 1	Region 2	Region 3	Region 4	Region 5
Number of Individuals in all DD waivers	14862	3226	2477	2672	3069	3418
Number of Individuals with BI Waiver	329	42	54	69	77	87
Number of Individuals with FIS Waiver	3021	686	758	421	491	665
Number of Individuals with CL Waiver	11512	2498	1665	2182	2501	2666
Number of Individuals in Training Centers	77	0	0	0	0	77
Number of children residing in ICF/IIDs	111					
Number of children residing in NFs	55					
Number of adults residing in ICF/IIDs	377					
Number of adults residing in NFs	104					
Number of Individuals in independent housing	1470					

**Additional service capacity demographics**

The following chart provides information about the availability of specific services.

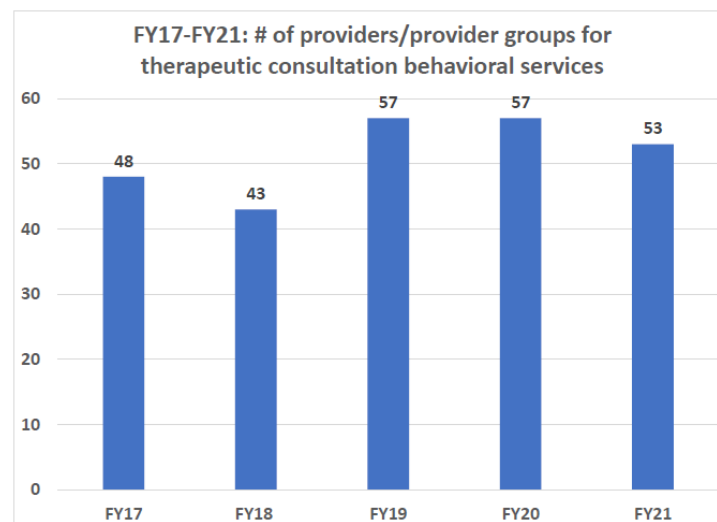
Demographic	Total	Region 1	Region 2	Region 3	Region 4	Region 5
Number of licensed DD providers	762	100	140	87	206	229
Number of providers of supported employment	56					
Number of ICF/IID non-state operated beds for children	116					
Number of ICF/IID non-state operated beds for adults	404					
Number of independent housing options	993					

## DD Waiver Service Authorizations

Table 1. Total number of unique individuals authorized for each Service Type, Total and by DBHDS Primary Region

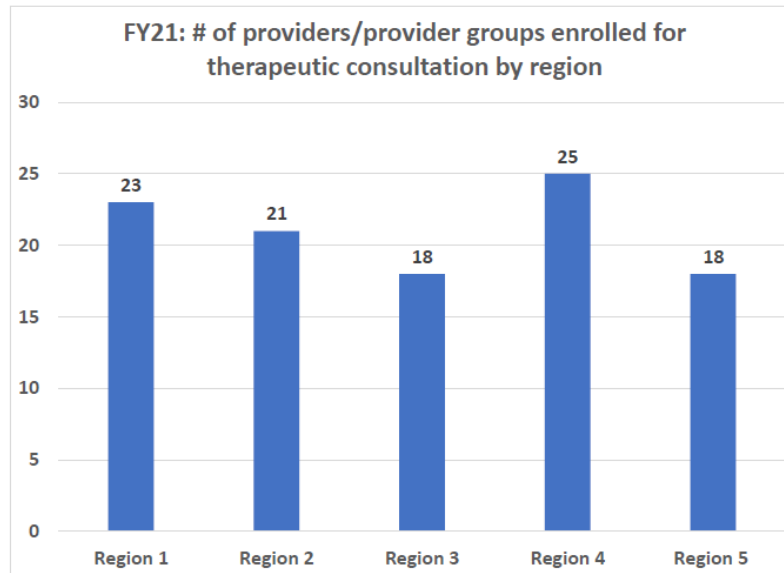
Service Type	Distinct Total	Region 1	Region 2	Region 3	Region 4	Region 5
Assistive Technology; PERS	342	116	81	25	56	64
Benefits Planning Services	156	71	42	6	14	23
Center-Based Crisis Supports	62	23	10	17	7	5
Community Coaching	356	106	45	86	62	57
Community Engagement	2,886	967	318	642	377	582
Community Guide	54	22	24	3	1	4
Community-Based Crisis Supports	115	26	36	26	22	5
Companion	212	24	136	3	5	44
Companion - CD	914	285	137	136	207	149
Crisis Support Services	122	7	16	90	7	2
Electronic-based Home Supports	39	18	20	-	1	-
Employment & Community Transportation	-	-	-	-	-	-
Environmental Modifications (2 Codes)	100	32	17	12	11	28
Group Day Support	6,884	1,497	1,077	944	1,706	1,660
Independent Living Supports	128	12	36	22	23	35
Individual & Family Caregiver Training	11	-	-	-	1	10
In-home Supports (5 Codes)	2,027	315	244	482	296	690
Integrated Group Residential	3,041	515	542	407	809	768
NonIntegrated Group Residential	2,258	483	436	333	607	399
Peer Mentoring	-	-	-	-	-	-
Personal Assistance - AD	816	95	470	68	60	123
Personal Assistance - CD	3,643	1,052	589	791	614	597
Private Duty Nursing	347	33	142	40	61	71
Respite	4,077	1,064	937	726	632	718
Shared Living	3	-	1	1	1	-
Skilled Nursing	315	64	49	117	12	73
Sponsored Residential	2,118	571	100	554	308	585
Supported Employment, Group (4 Codes)	561	54	155	16	225	111
Supported Employment, Individual	1,020	334	163	172	238	113
Supported Living	155	41	12	4	77	21
Therapeutic Consultation (3 Codes)	1,677	303	421	245	381	327
Transition Services	-	-	-	-	-	-
Workplace Assistance	83	40	4	10	29	-
Distinct Total:	14,631	3,177	2,462	2,651	2,988	3,353

## Behavioral Services Providers



## PROVIDER DATA SUMMARY NOVEMBER 2020

The data above display the number of providers and/or provider organizations providing therapeutic consultation behavioral services over the past five fiscal years (note: FY21 data is through September 2020). It should be noted that the counts presented may display individual practitioners that have a solo practice consisting of one behaviorist, as well as larger provider groups that have many behaviorists employed and are providing this waiver service.



The graph above displays the number of providers and/or provider organizations by region that are providing therapeutic consultation behavioral services to individuals in FY21 (note: data are through September 2020). When reviewing these data, it should be noted that numerous providers deliver services across multiple regions of the state, thus a total count of providers in the histogram above would exceed the total number of providers that are delivering this service.

## Children's and Youth Residential

In order to enhance the information provided through this report, DBHDS will focus on a special topic or area that may be shared once for information and review, or may contribute to ongoing analysis. This report introduces new information about children and youth residential services. DBDHS will be collecting suggestions from providers participating in the semi-annual webinars for future topics to ensure new content is tailored to community interests and needs. Based on the information provided here, showing the regional breakdown of providers and number of children/youth supported, a limited number of children currently receive congregate residential services under the DD waiver in Virginia with none receiving these services in regions 1 or 2 currently. DBHDS will collect feedback from providers on how this information can be enhanced in future reports. The data provided in the two tables below are based on approved service authorization lines over the report period from May 1, 2020 thru October 31, 2020. The region determined by service zip code and provider tax identifier for individuals from birth age less than 18 as of October 31, 2020.

Table 1. Counts of distinct Individuals by Authorization and Region.

Approved Authorization	Primary_DBHDS_Region					Distinct Total	%
	1	2	3	4	5		
Group Home 4 or fewer	0	0	0	2	0	2	8%
Group Home 5 or more	0	0	0	7	0	7	27%
Sponsored Residential	0	0	5	3	10	18	69%
Distinct Total	0	0	5	12	10	26	100%
Percent	0%	0%	19%	46%	38%	100%	

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region.  
For those Authorizations listed in Table 1.

Approved Authorization	Primary_DBHDS_Region					Distinct Total	%
	1	2	3	4	5		
Group Home 4 or fewer	0	0	0	2	0	2	20%
Group Home 5 or more	0	0	0	1	0	1	10%
Sponsored Residential	0	0	4	2	3	7	70%
Distinct Total	0	0	4	5	3	10	100%
Percent	0%	0%	40%	50%	30%	100%	

Provenance is available.

Distinct Totals are not additive: Due to service or provider changes during the reporting period, the same Individual or Provider may appear in more than one category.

For the same reason, Percents add to more than 100%.

## REGIONAL DATA

In order to increase a provider's ability to consider service expansion, this section reports availability across four subareas in each region. The data is based on a the numbers and lettering detailed below. In addition, these subareas are incorporated into the Baseline Measurement Tool for easy sorting.

**Note: Sub regions have been realigned with the DBHDS Primary Regions**

### Region I

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

### Region II

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

### Region III

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County



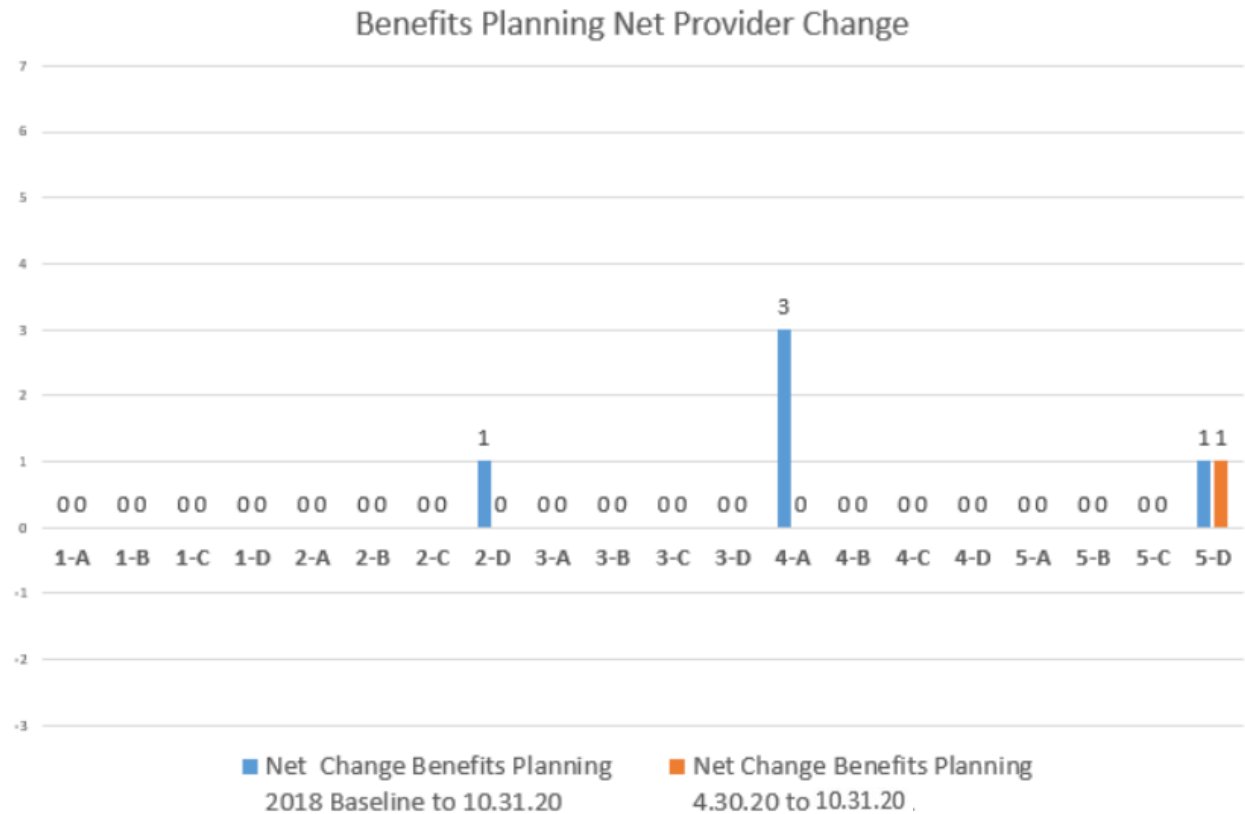
**Region IV**

<b>4-A</b>	<b>4-B</b>	<b>4-C</b>	<b>4-D</b>
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

**Region V**

<b>5-A</b>	<b>5-B</b>	<b>5-C</b>	<b>5-D</b>
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

## PROVIDER DATA SUMMARY NOVEMBER 2020

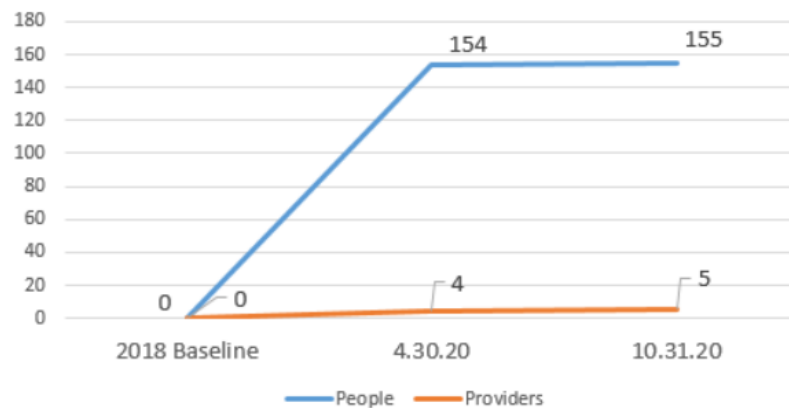


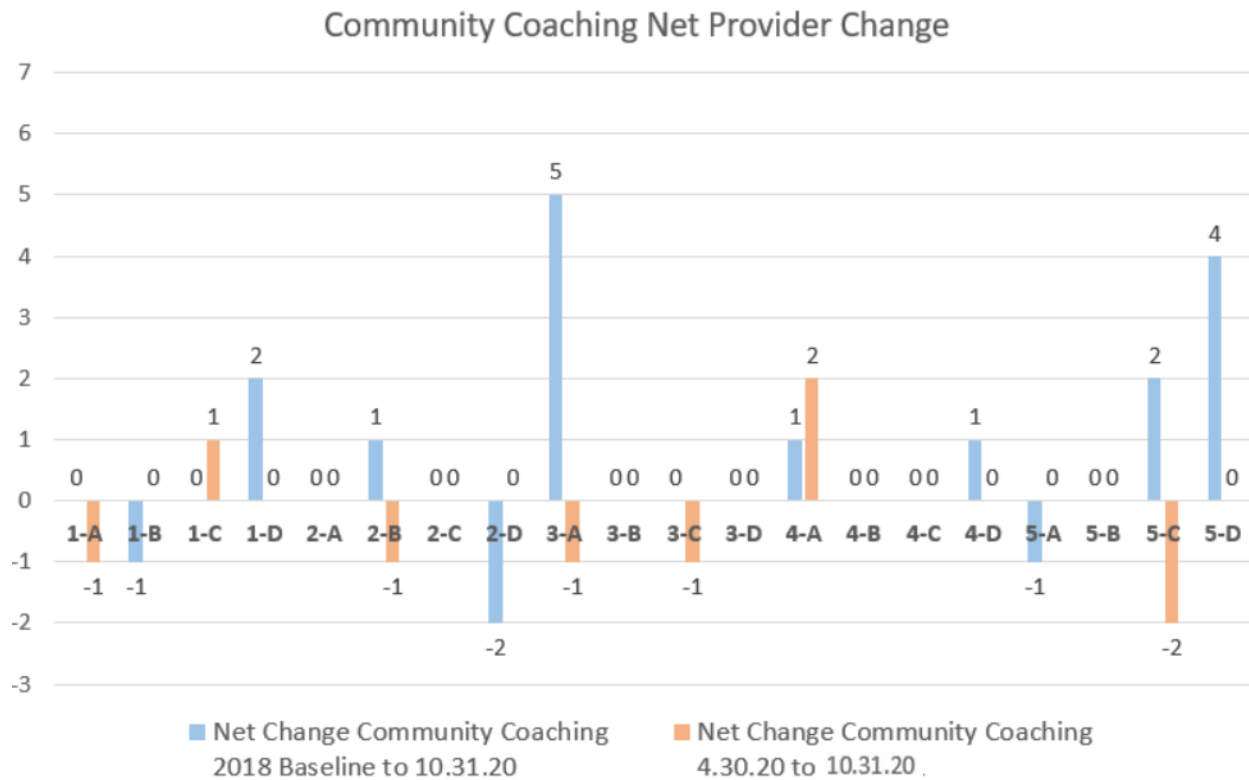
Benefits Planning Providers Total (10.31.20)	
1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	1
3-A	0
3-B	0
3-C	0
3-D	0
4-A	3
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	1

### Benefits Planning

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
155	+155	+5

### Service Change: # of People and # of Providers

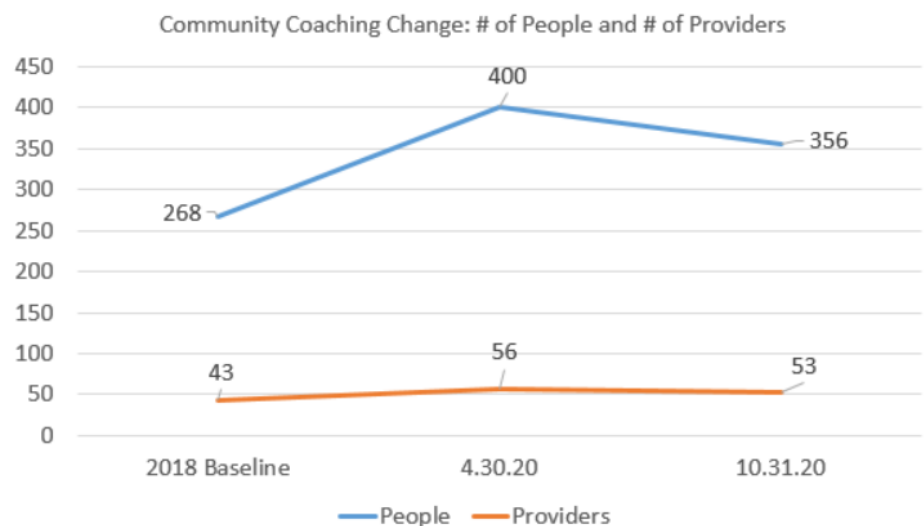




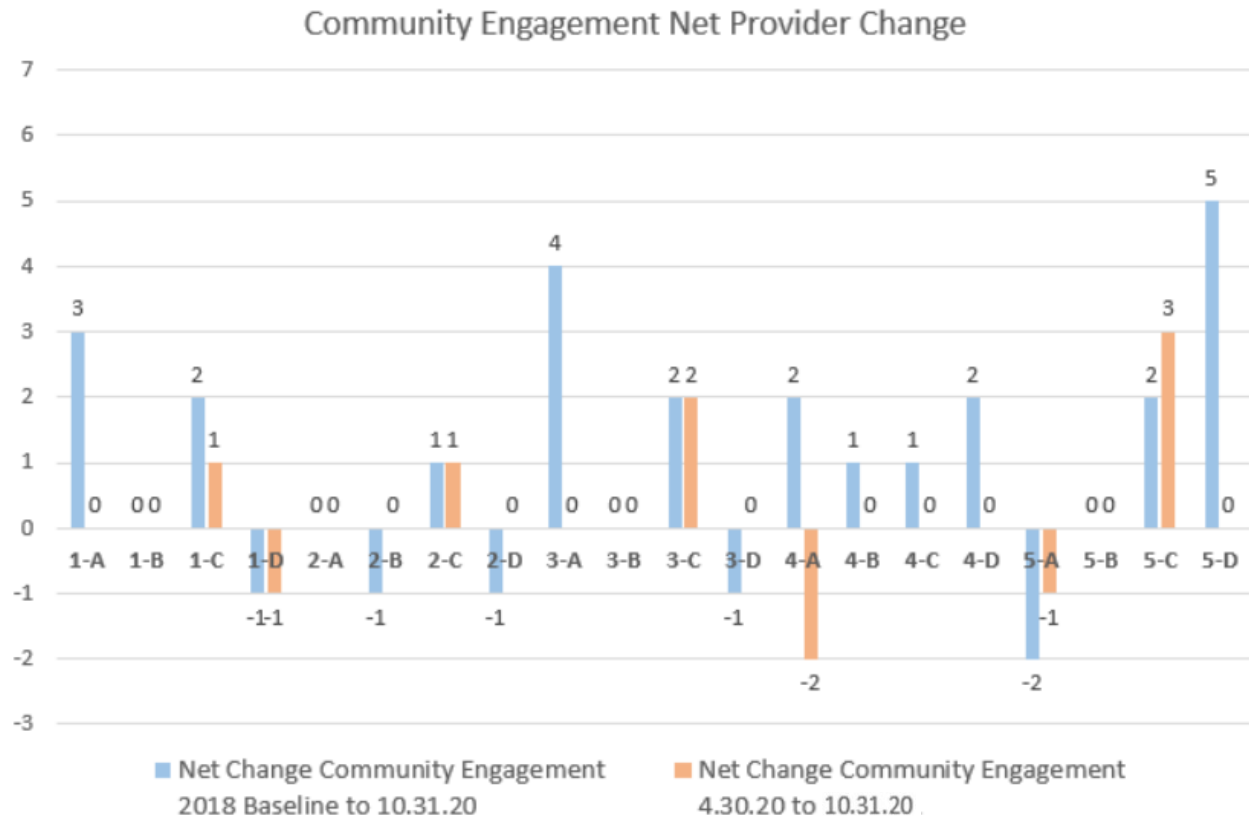
### Community Coaching

Community Coaching Providers Total (10.31.20)	
1-A	2
1-B	1
1-C	6
1-D	4
2-A	0
2-B	6
2-C	0
2-D	1
3-A	7
3-B	3
3-C	3
3-D	0
4-A	9
4-B	0
4-C	0
4-D	1
5-A	0
5-B	0
5-C	4
5-D	13

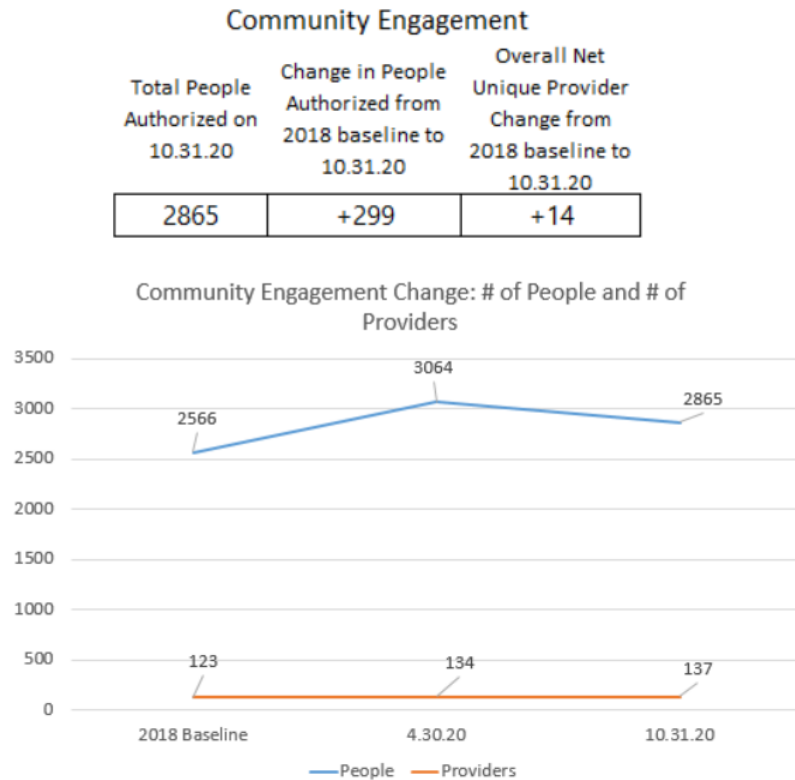
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
356	+88	+10



# PROVIDER DATA SUMMARY NOVEMBER 2020

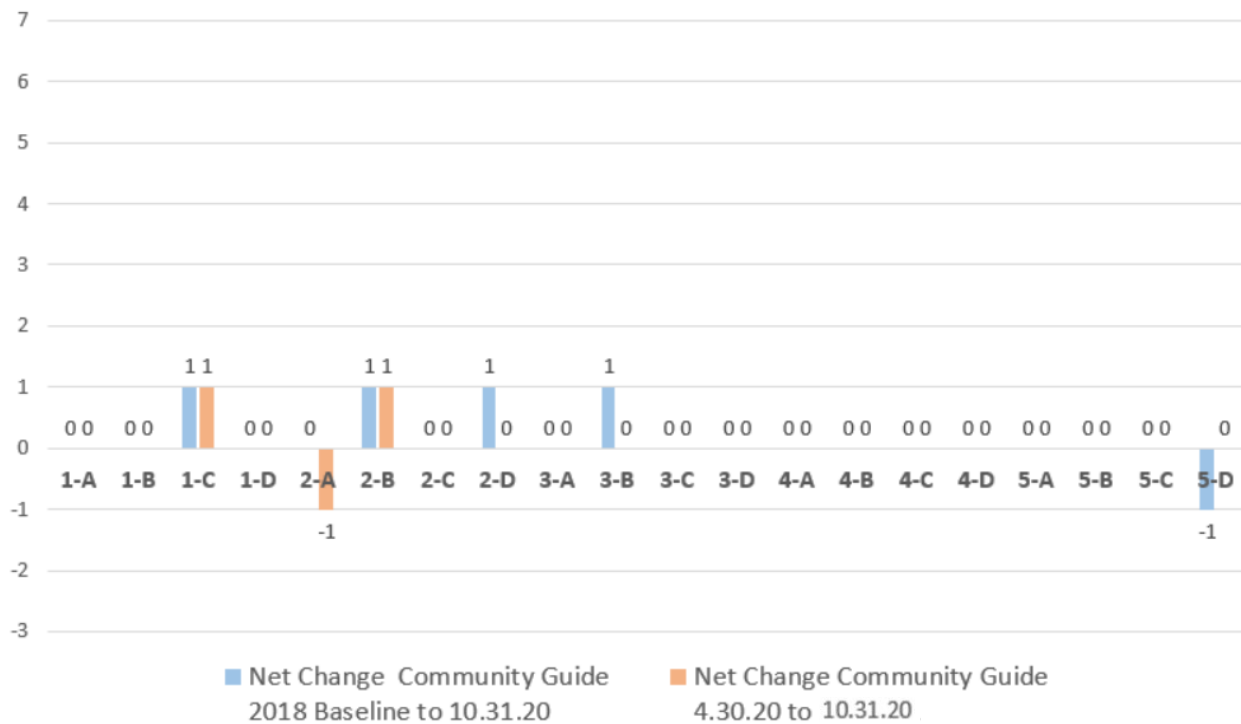


Community Engagement Providers Total (10.31.20)	
1-A	9
1-B	4
1-C	12
1-D	8
2-A	1
2-B	7
2-C	2
2-D	3
3-A	13
3-B	9
3-C	6
3-D	9
4-A	26
4-B	3
4-C	4
4-D	5
5-A	0
5-B	1
5-C	12
5-D	25



# PROVIDER DATA SUMMARY NOVEMBER 2020

## Community Guide Net Provider Change

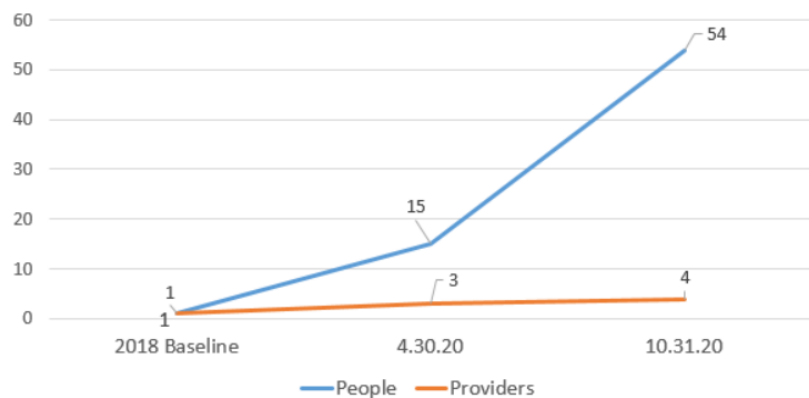


## Community Guide

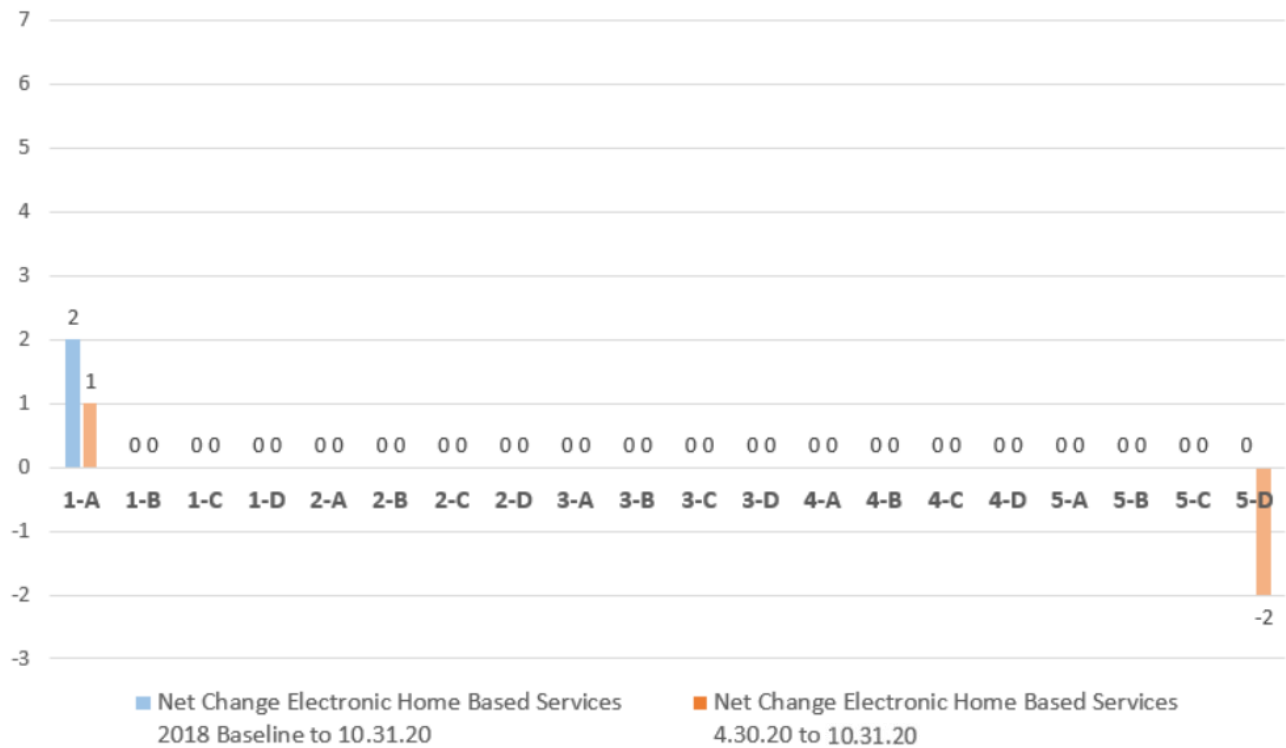
Community Guide Providers Total (10.31.20)	
1-A	0
1-B	0
1-C	1
1-D	0
2-A	0
2-B	1
2-C	0
2-D	1
3-A	0
3-B	1
3-C	0
3-D	0
4-A	0
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	0

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
54	+53	+3

## Community Guide Change: # of People and # of Providers



### Electronic Home Based Services Net Provider Change

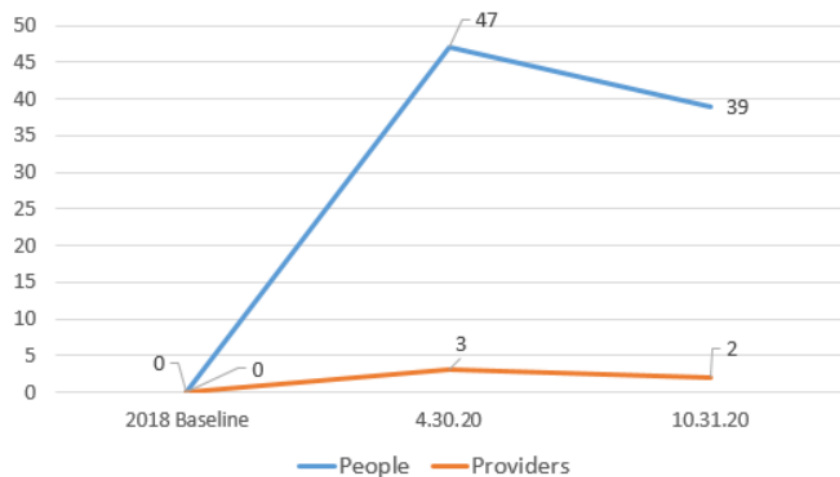


### Electronic Home Based Services

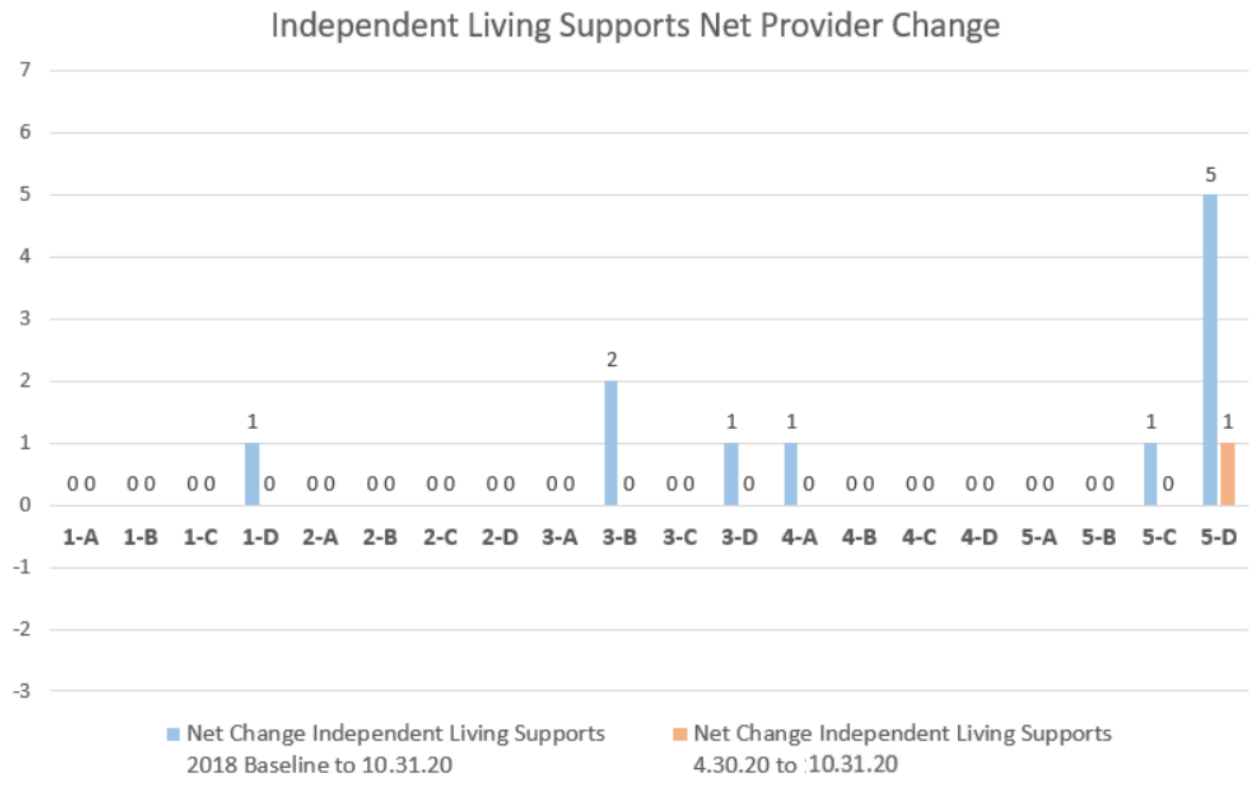
EHBS Providers Total (10.31.20)	
1-A	2
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	0
3-A	0
3-B	0
3-C	0
3-D	0
4-A	0
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	0

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
39	+39	+2

### EHBS Change: # of People and # of Providers



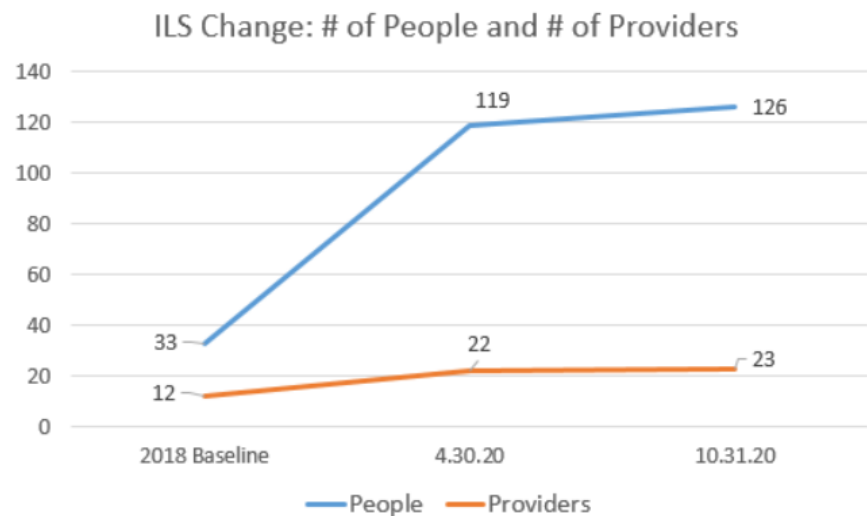
## PROVIDER DATA SUMMARY NOVEMBER 2020



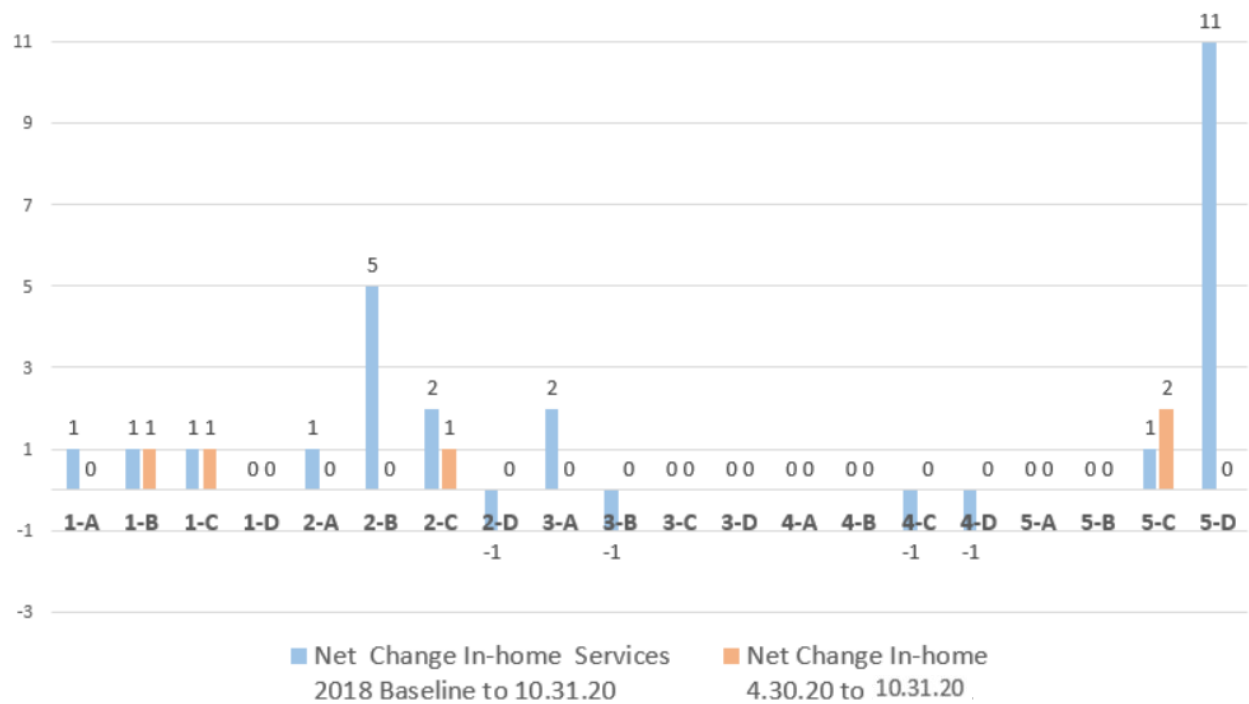
### Independent Living Supports

ILS Providers Total (10.31.20)	
1-A	0
1-B	0
1-C	1
1-D	2
2-A	0
2-B	1
2-C	0
2-D	0
3-A	2
3-B	2
3-C	0
3-D	1
4-A	3
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	2
5-D	9

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
126	+93	+11



### In-home Support Services Net Provider Change

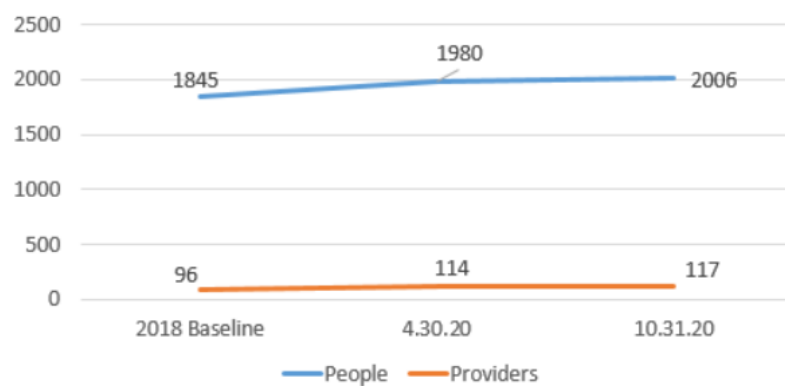


### In-home Support Services

In-home Support Services Providers Total (10.31.20)	
1-A	2
1-B	5
1-C	6
1-D	6
2-A	2
2-B	16
2-C	3
2-D	3
3-A	10
3-B	7
3-C	3
3-D	3
4-A	10
4-B	1
4-C	2
4-D	1
5-A	1
5-B	1
5-C	13
5-D	35

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
2006	+161	+21

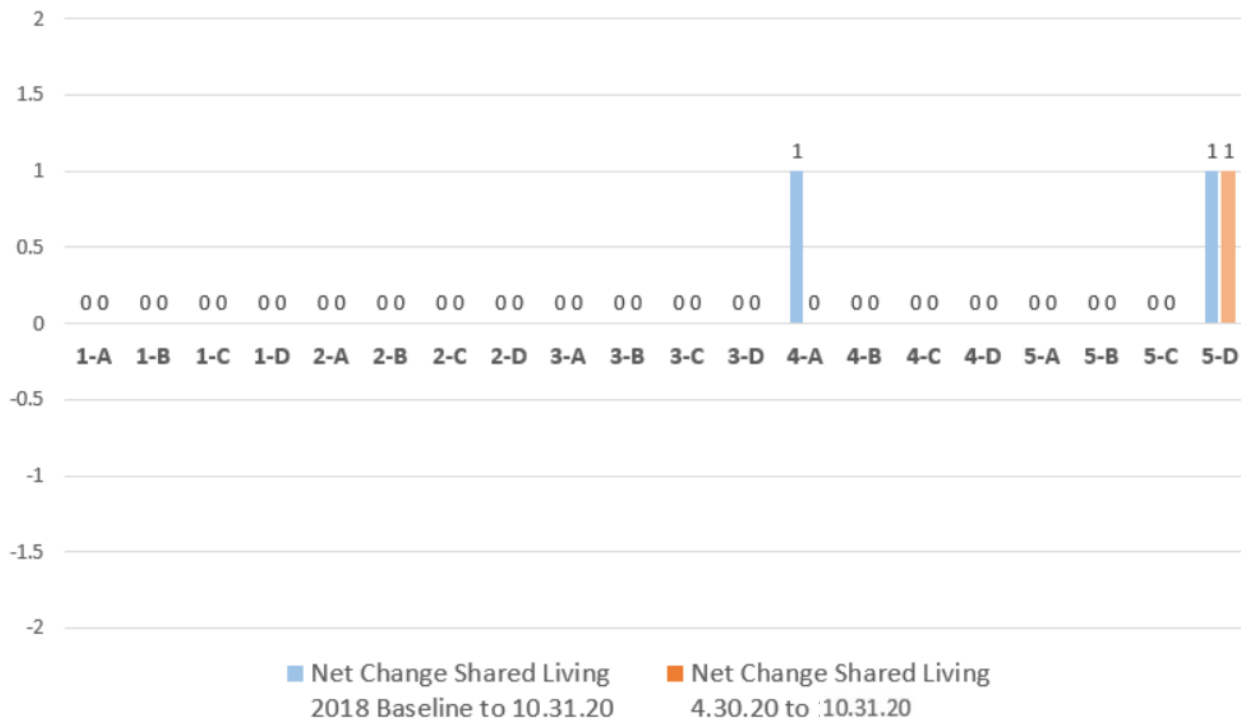
### In-home Support Services Change: # of People and # of Providers





# PROVIDER DATA SUMMARY NOVEMBER 2020

## Shared Living Net Provider Change



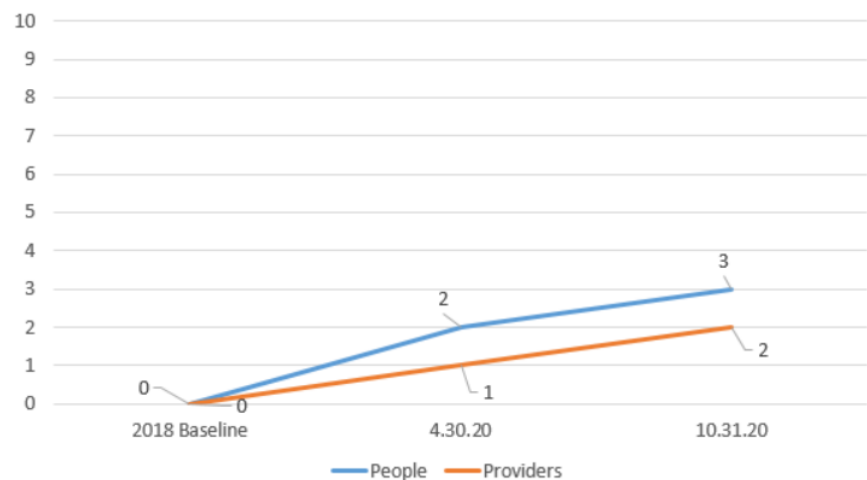
### Shared Living Providers Total (10.31.20)

1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	0
3-A	0
3-B	0
3-C	0
3-D	0
4-A	1
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	1

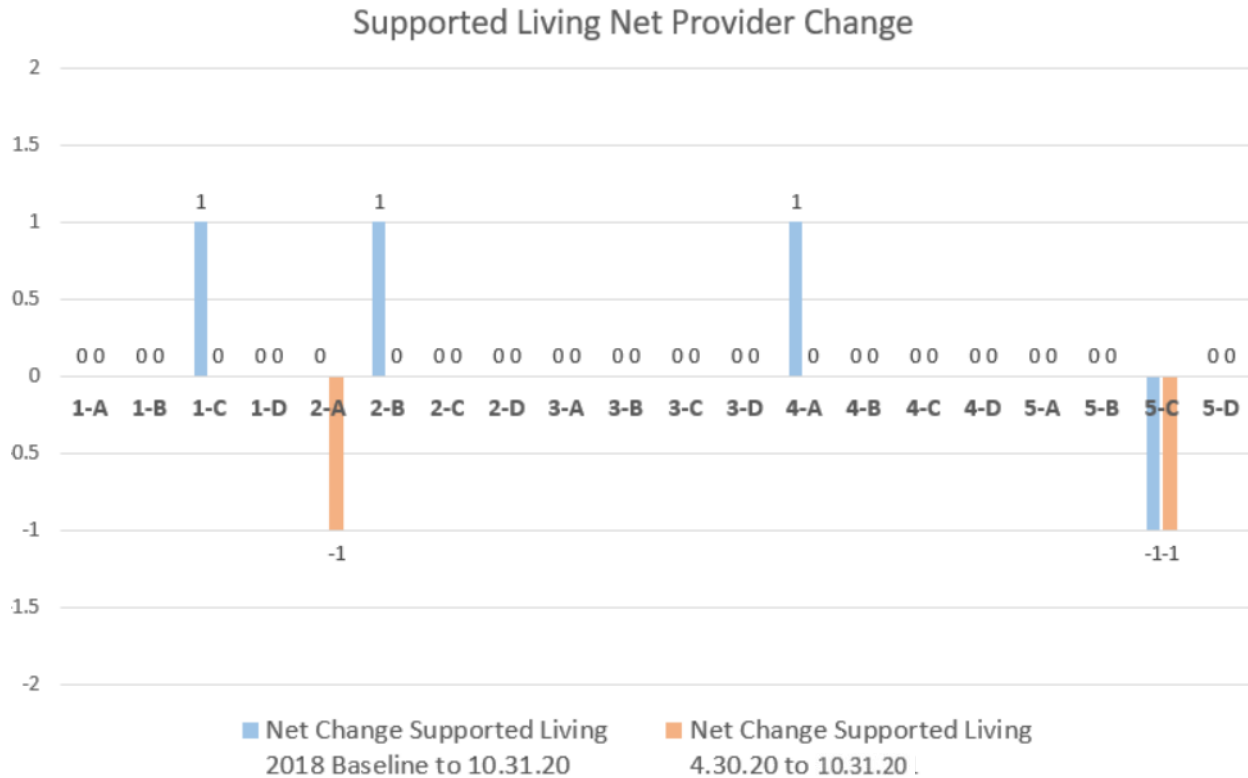
### Shared Living

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
3	+3	+2

### Shared Living Change: # of People and # of Providers



## PROVIDER DATA SUMMARY NOVEMBER 2020



**Supported Living  
Providers Total  
(10.31.20)**

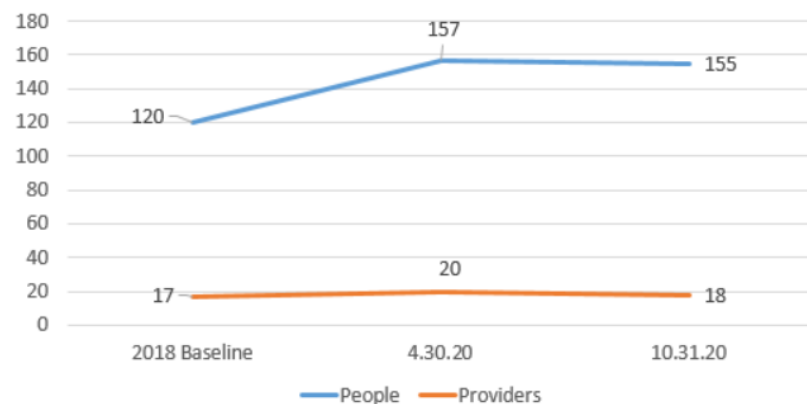
1-A	1
1-B	0
1-C	3
1-D	0
2-A	1
2-B	3
2-C	0
2-D	0
3-A	0
3-B	1
3-C	1
3-D	0
4-A	6
4-B	0
4-C	0
4-D	0
5-A	0
5-B	1
5-C	0
5-D	2

### Supported Living

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
155	+35	+1

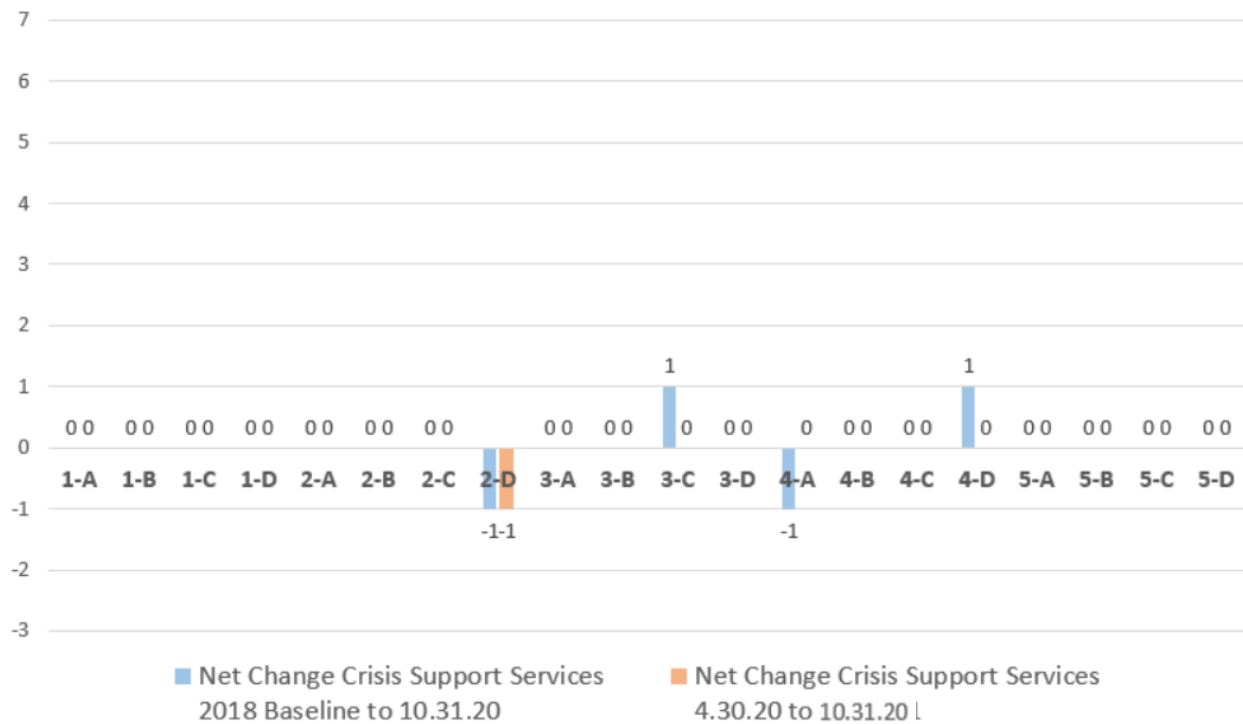
155	+35	+1
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**Supported Living Change: # of People and # of Providers**



## PROVIDER DATA SUMMARY NOVEMBER 2020

### Crisis Support Services Net Provider Change

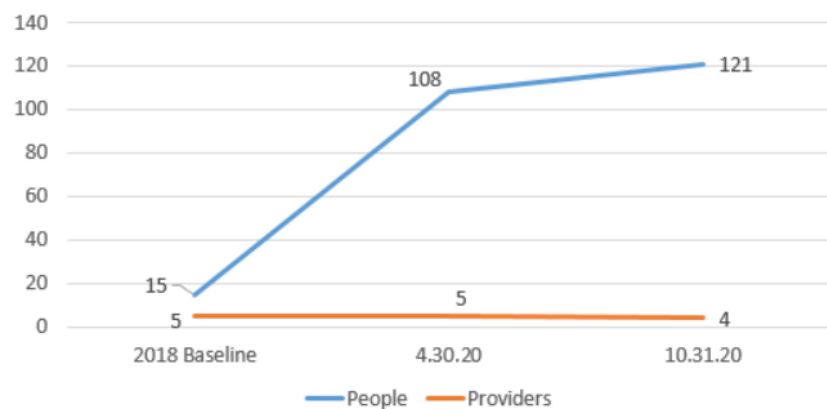


### Crisis Support Services

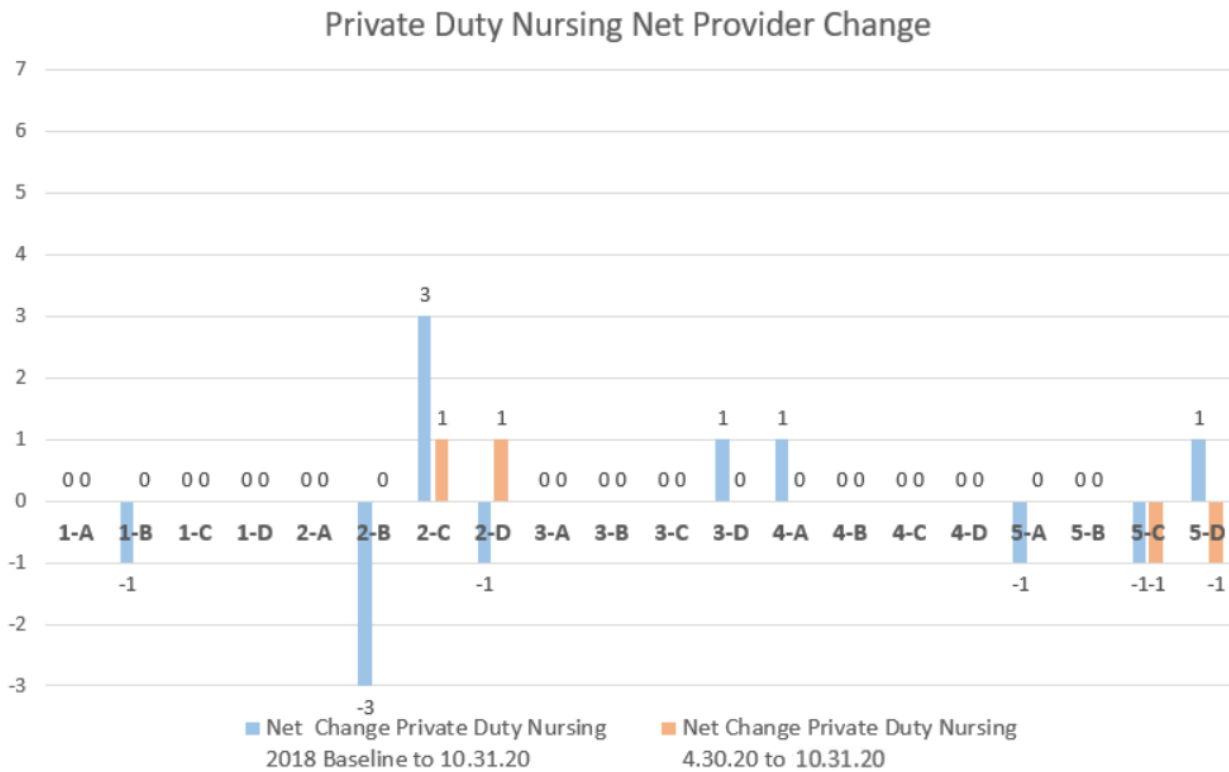
Crisis Support Services Providers Total (10.31.20)	
1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	1
2-C	0
2-D	1
3-A	1
3-B	0
3-C	1
3-D	0
4-A	0
4-B	0
4-C	0
4-D	1
5-A	0
5-B	0
5-C	0
5-D	0

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
121	+106	-1

### Crisis Support Services Change: # of People and # of Providers



## PROVIDER DATA SUMMARY NOVEMBER 2020



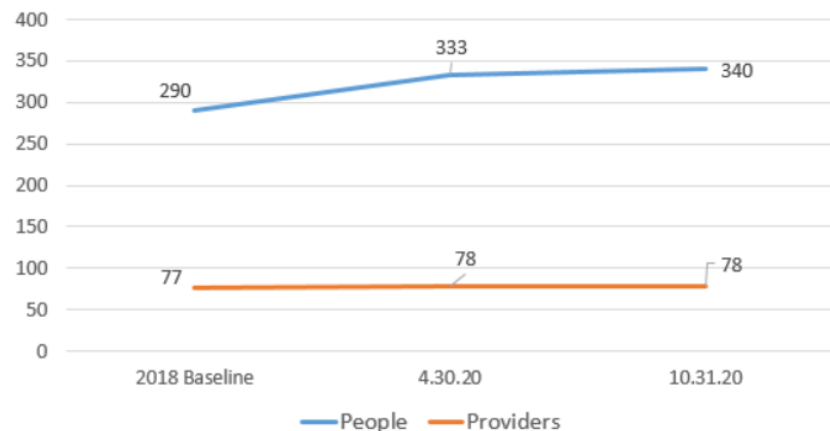
**Private Duty Nursing  
Providers Total  
(10.31.20)**

1-A	4
1-B	0
1-C	0
1-D	1
2-A	2
2-B	25
2-C	8
2-D	11
3-A	3
3-B	1
3-C	2
3-D	4
4-A	10
4-B	0
4-C	1
4-D	1
5-A	2
5-B	0
5-C	5
5-D	14

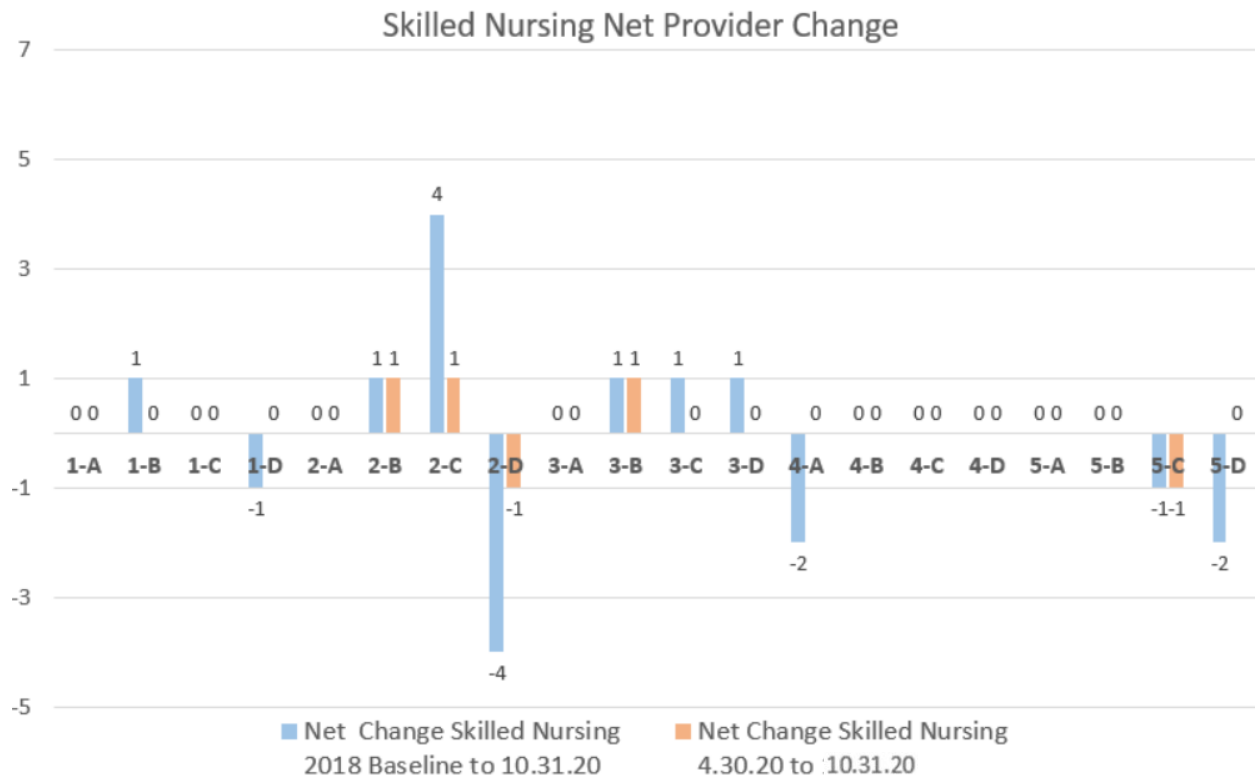
### Private Duty Nursing

Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
340	+50	+1

**Private Duty Nursing Change: # of People and # of Providers**



# PROVIDER DATA SUMMARY NOVEMBER 2020



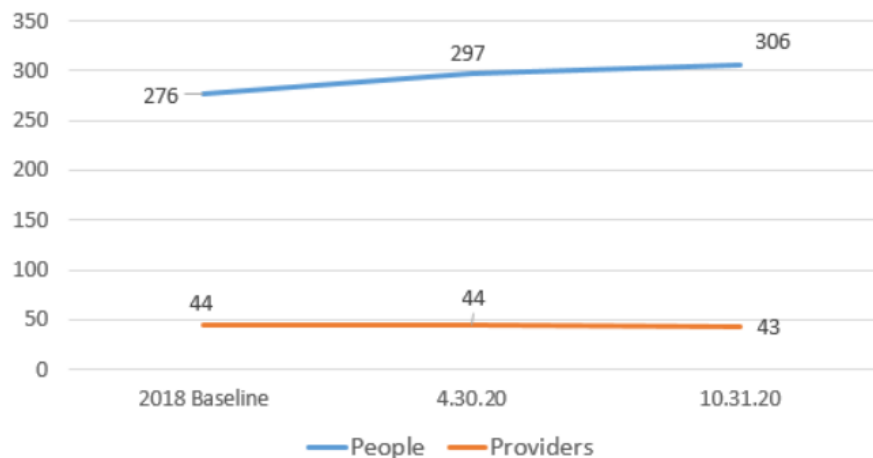
**Skilled Nursing  
Providers Total  
(10.31.20)**

1-A	1
1-B	2
1-C	3
1-D	1
2-A	0
2-B	5
2-C	4
2-D	4
3-A	4
3-B	2
3-C	3
3-D	2
4-A	4
4-B	0
4-C	0
4-D	1
5-A	1
5-B	0
5-C	3
5-D	10

## Skilled Nursing

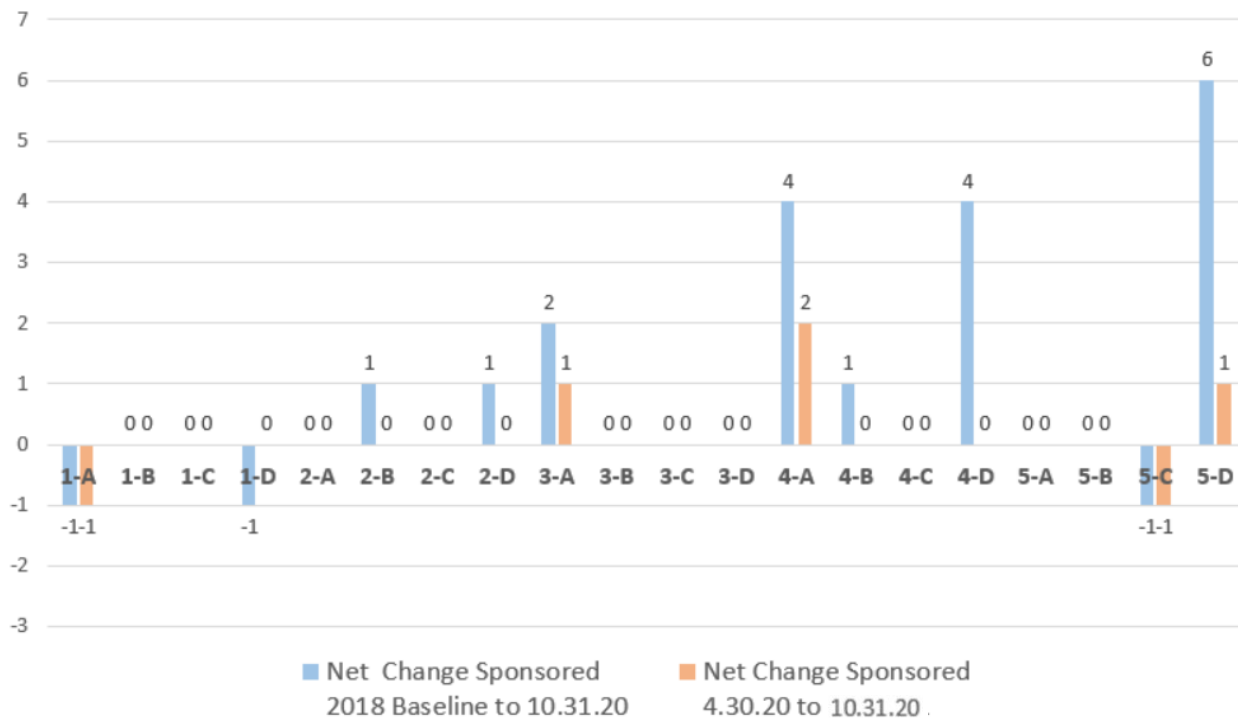
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
306	+30	-1

**Skilled Nursing Change: # of People and # of Providers**



## PROVIDER DATA SUMMARY NOVEMBER 2020

### Sponsored Residential Services Net Provider Change

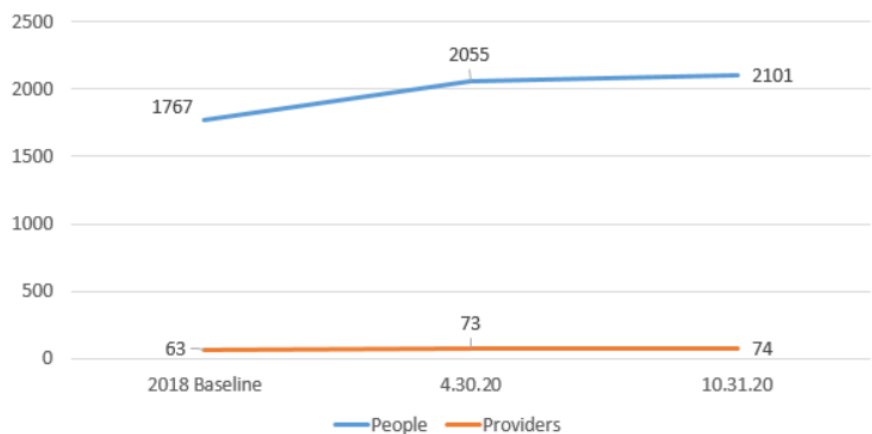


### Sponsored Residential

Sponsored Residential Providers Total (10.31.20)	
1-A	2
1-B	4
1-C	3
1-D	13
2-A	0
2-B	2
2-C	0
2-D	2
3-A	7
3-B	2
3-C	5
3-D	3
4-A	12
4-B	2
4-C	0
4-D	6
5-A	0
5-B	0
5-C	13
5-D	21

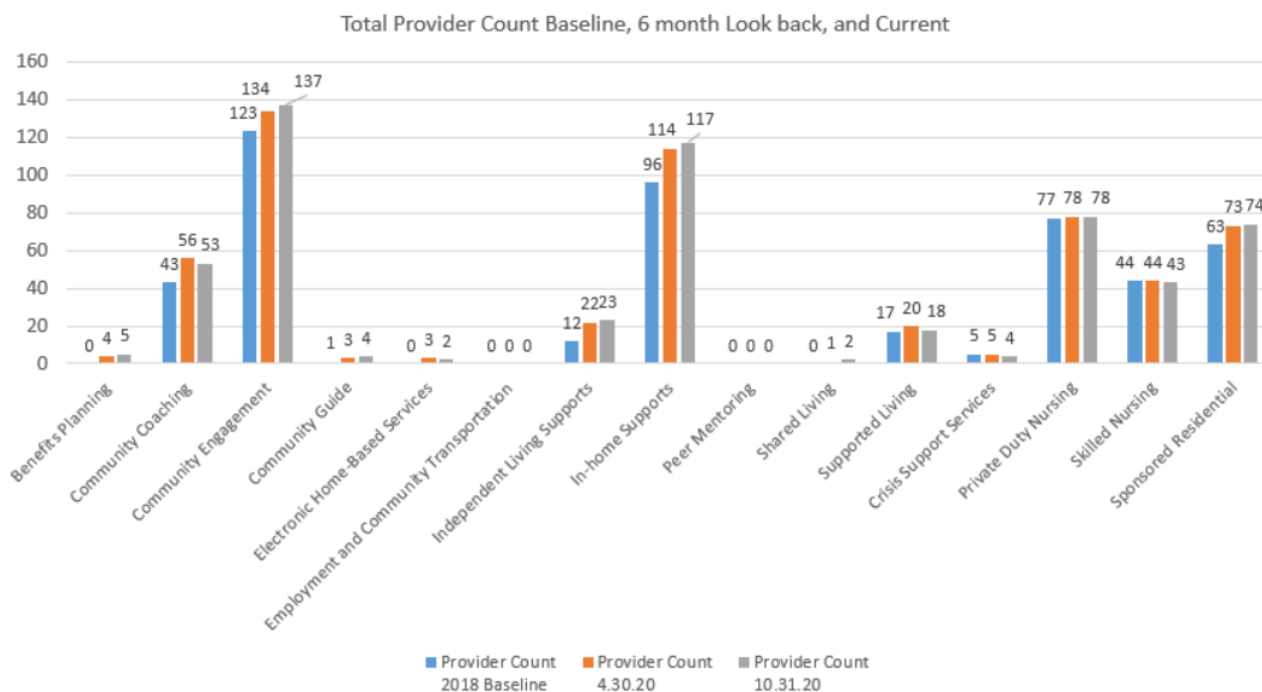
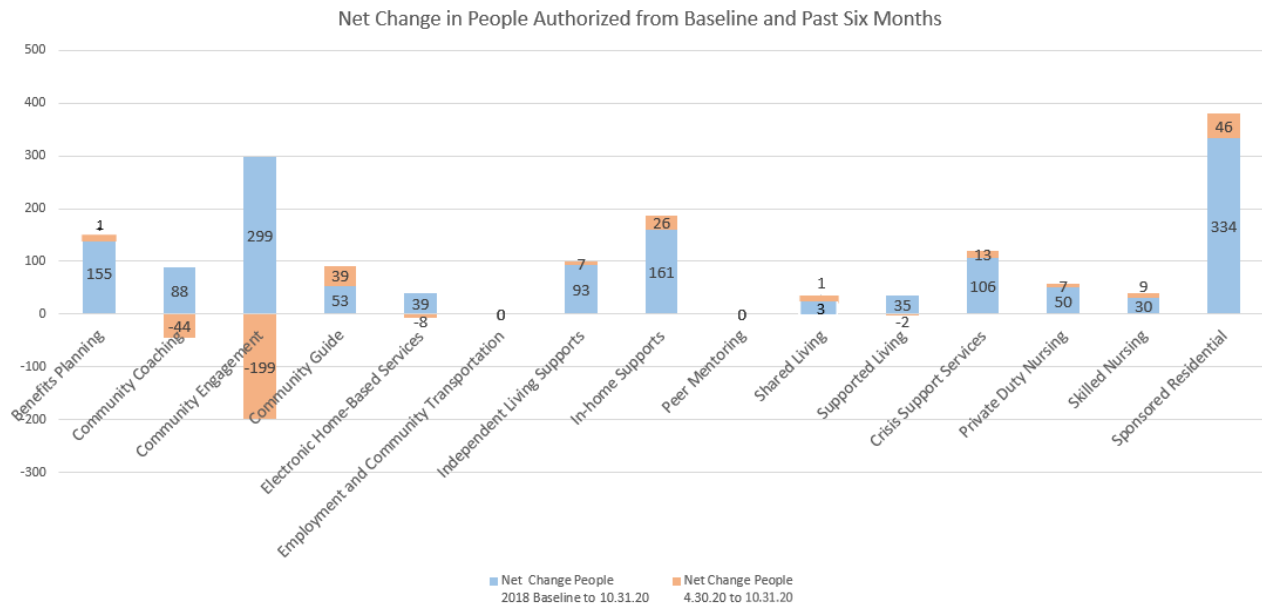
Total People Authorized on 10.31.20	Change in People Authorized from 2018 baseline to 10.31.20	Overall Net Unique Provider Change from 2018 baseline to 10.31.20
2101	+334	+11

### Sponsored Residential Change: # of People and # of Providers



## PROVIDER DATA SUMMARY NOVEMBER 2020

The overall change in people authorized and provider counts are seen below. Significant declines in authorizations are noted in Community Engagement and Community Coaching, decreases that coincide with the extended period of the COVID-19 pandemic. It should be noted that interrupted services have resulted in suspended authorizations, but many individuals may continue to choose a provider, want services, and be seeking a clear date to return. DBHDS expects some loss in these services due to the pandemic, but also a readjustment over time as the pandemic subsides and reauthorizations occur.



## IDENTIFIED GAPS

Provider Development leads five Regional Support Teams (RSTs) designed to provide support with ensuring informed choice and with removing barriers to more integrated service options across Virginia. This section highlights findings from RST processes.

DBHDS is working to integrate the RST referral process into the Waiver Management System to ease communication, tracking and data reporting and is now incorporating RST barrier data in this Provider Data Summary report. The inclusion of this data relates to the following draft measure under negotiation with the Department of Justice:

### Measure

86% of people with a DD waiver, who are identified through indicator #13 of III.D.6 (below), desiring a more integrated residential service option (defined as independent living supports, in-home support services, supported living, and sponsored residential) have access to an option that meets their preferences within nine months.

**III.D.6.13.** DBHDS will identify individuals who chose a less integrated residential setting due to the absence of more integrated options in the desired locality. The names of these individuals will be included in quarterly letters provided to each CSB. On a semi-annual basis, information about new service providers will be provided to CSBs, so that the identified individuals can be made aware of new, more integrated options as they become available. A Community Resource Consultant will contact each of these CSBs at least annually to ensure that any new more integrated options have been offered. DBHDS will report annually the number of people who moved to more integrated settings.

In the 1st Quarter, two individuals referred to the RST were identified upon referral with Barrier 2 defined as "Services and activities unavailable in desired location." The first instance, reported in Region 4, was resolved when the person moved into a sponsored residential home. In the second instance, reported in Region 3, a person is living at home with personal assistance and private duty nursing services. The individual would like additional private duty nursing services however remain living in their own home at this time. Second quarter data is pending, which will be included in the next report. Measure met.

The barriers for the most integrated services were evaluated for frequency and location. The charts below provide details on five themes identified in the RST referral process and the distribution across regions during the 4th quarter FY20 and 1st quarter FY21 RST reports. The data results were consolidated into the categories provided. Barriers counts listed below are not inclusive of all possible barriers and may be duplicated across referrals. These charts represent the frequency a barrier was reported by region, upon initial referral, and within one of five given themes. The results are based on the following number of referrals from the Developmental Services regions: Region I = 42; Region II = 88; Region III = 34; Region IV = 55; and Region V = 24.



## Barrier Themes

**Individual/SDM Choice** includes: Individual/ SDM/LG chooses less integrated option; Individual/Substitute Decision Maker (SDM)/Legal Guardian (LG) not interested in discussing/exploring options/refuses supports; Individual/SDM/LG does not choose provider after visit/still exploring community options

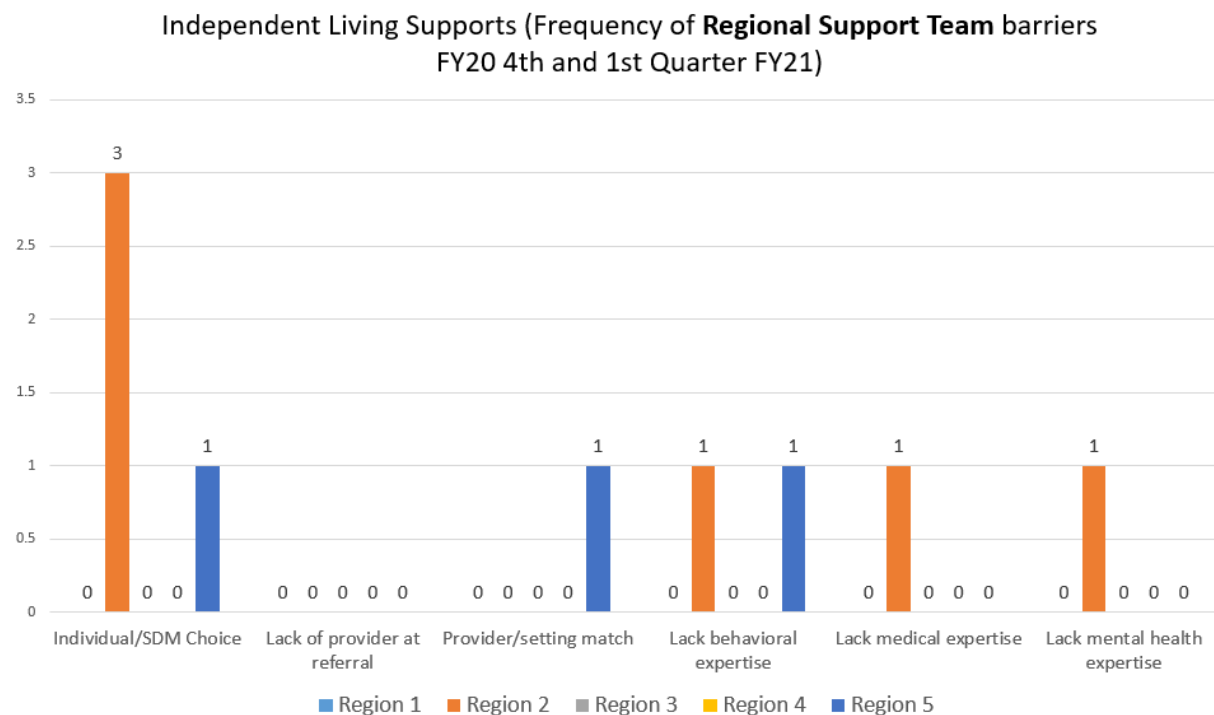
**Lack of provider at referral** includes: Services and activities unavailable in desired location; Professional Behavioral staff-Psychiatric, PBS facilitator, Applied Behavioral Analyst, or other specialist unavailable; Professional Behavioral staff-Dental, nursing or any medical specialist unavailable

**Provider/setting match** includes: Provider has determined placement is not a good match provider is not willing/able to support individual; Service/Provider Development or Loss-Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing; Community location is not adapted for physical access (not wheelchair accessible or ADA compliant);

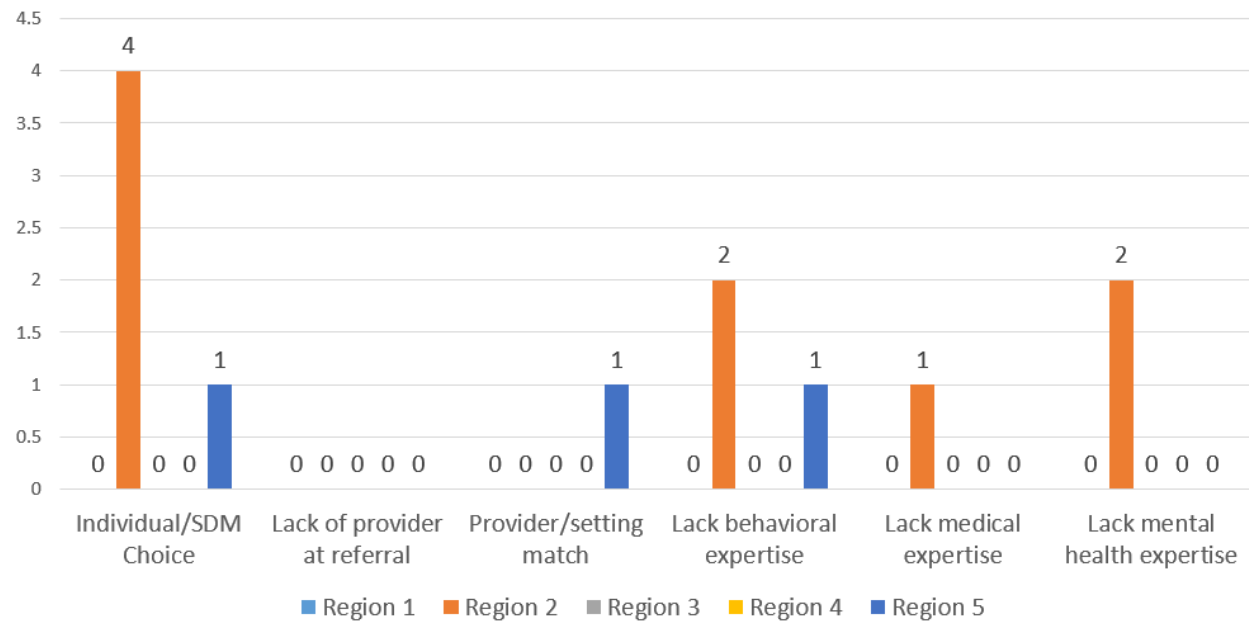
**Lack behavioral expertise** includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with behavioral expertise

**Lack medical expertise** includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with medical expertise

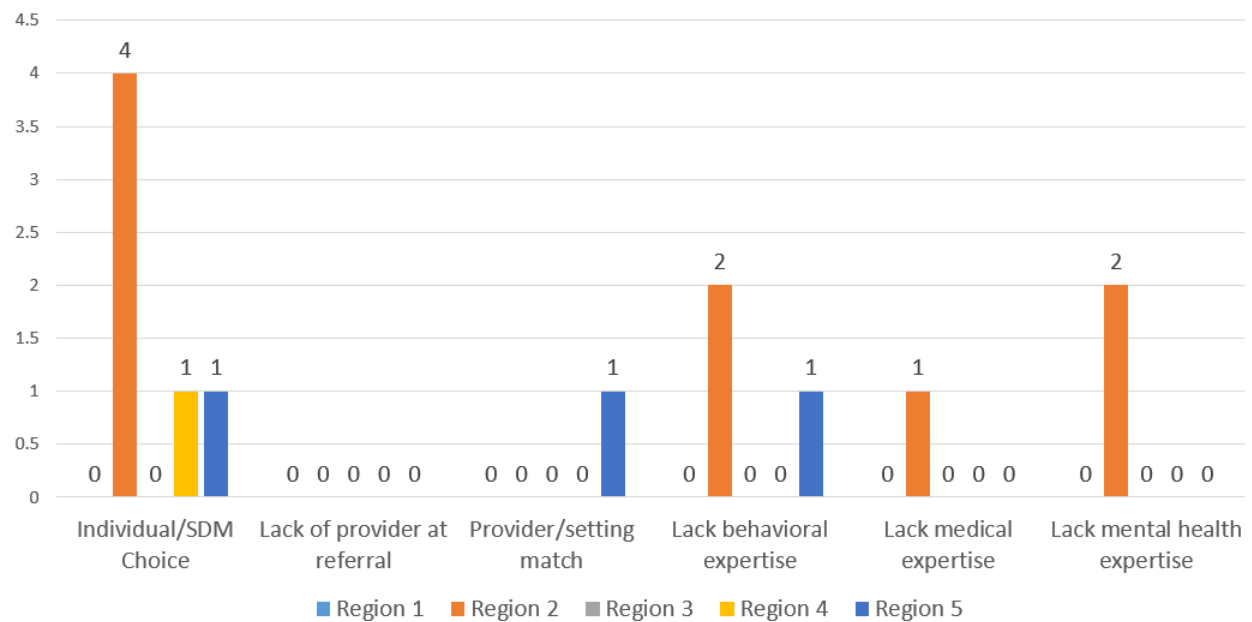
**Lack mental health expertise** includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with mental health expertise



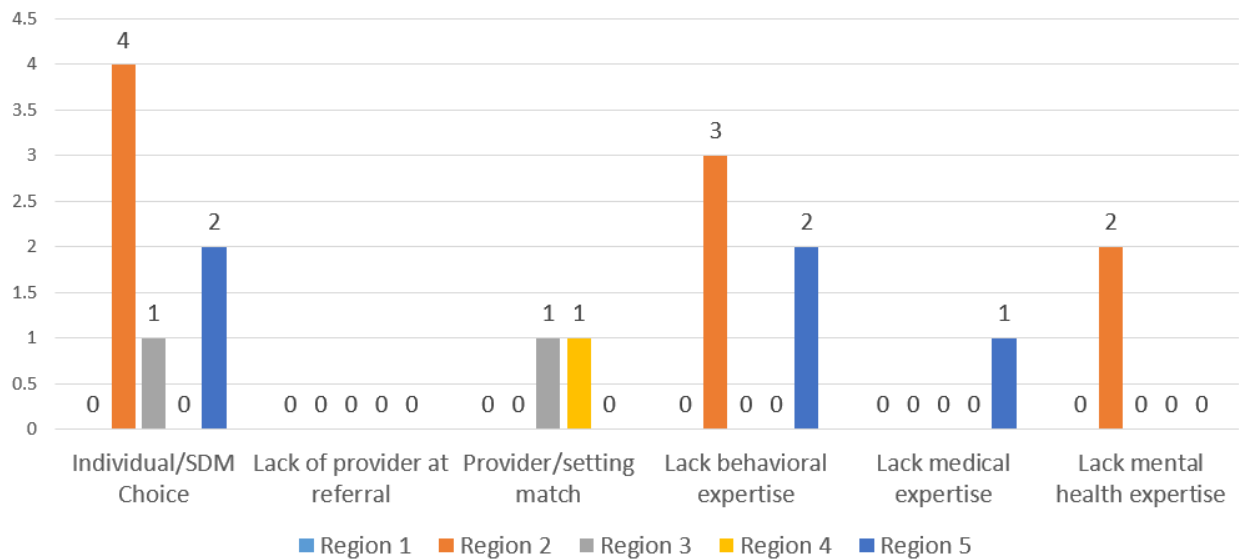
### Shared Living (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



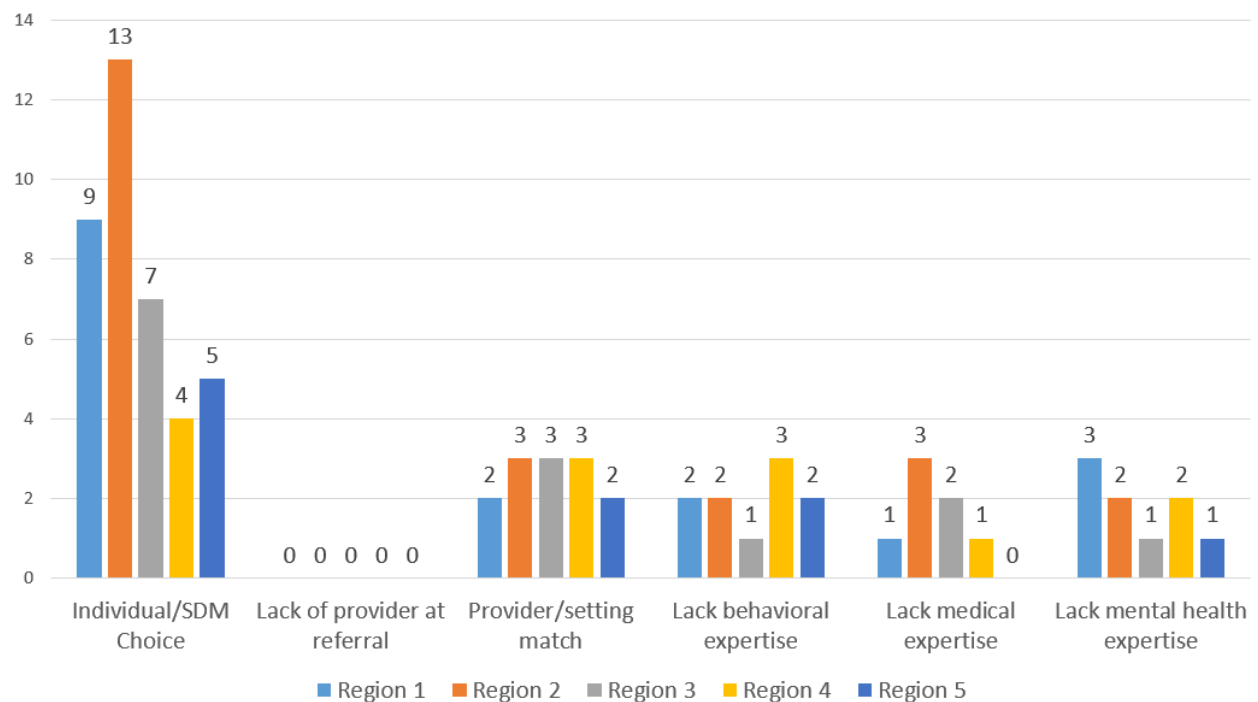
### Supported Living (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)

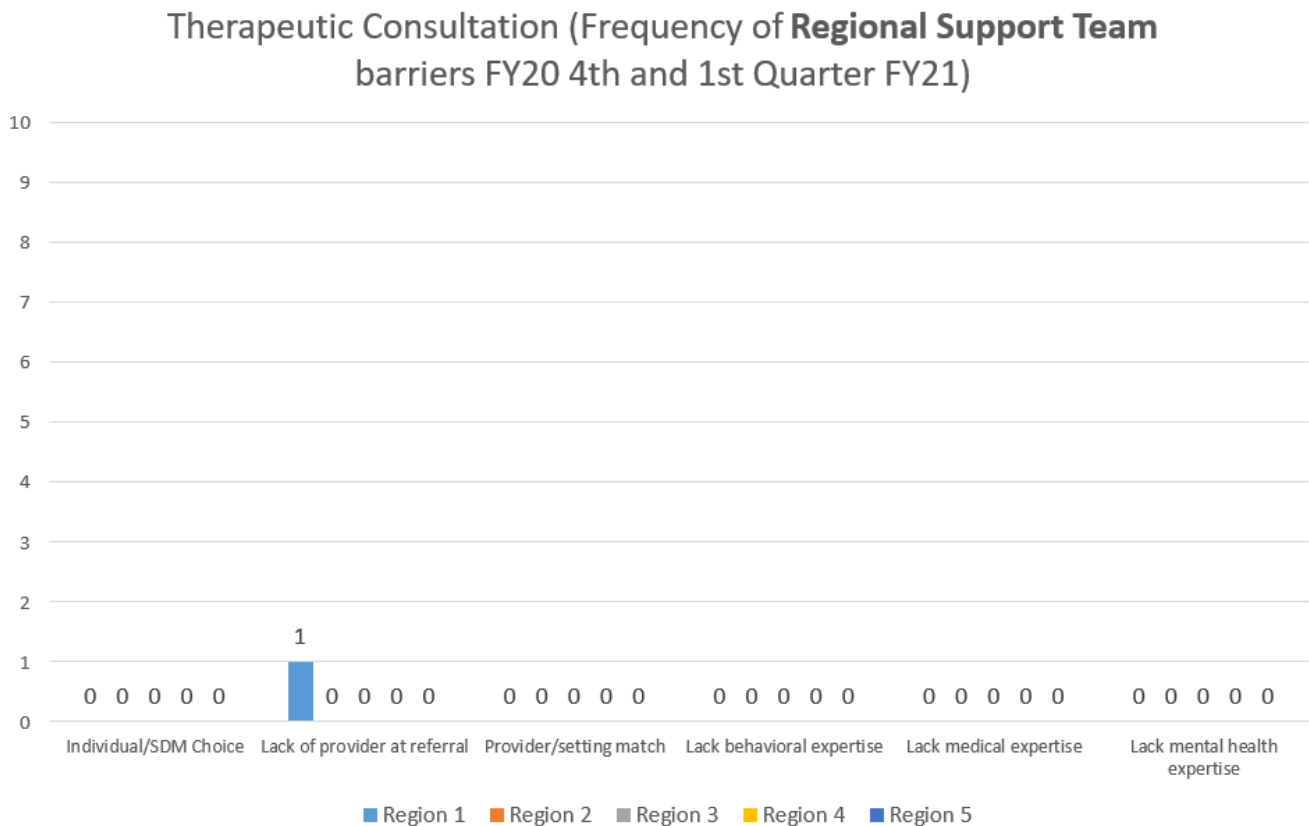
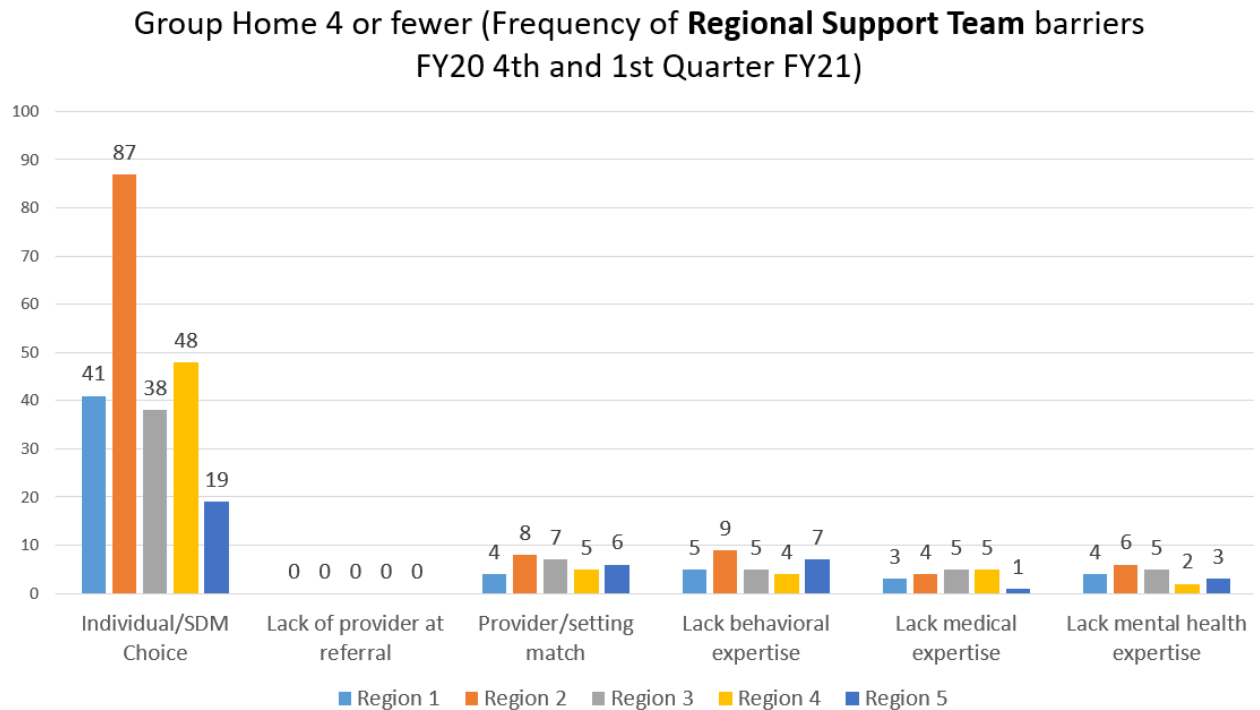


### In-home Support Services (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)



### Sponsored Residential (Frequency of **Regional Support Team** barriers FY20 4th and 1st Quarter FY21)





**Specific localities with at least 50 people with DD waiver and fewer than three integrated service options:**

**Region I**

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

Orange County  
Waynesboro City  
Harrisonburg City  
Louisa County  
Charlottesville City  
Campbell County

**Region I**

**Region II**

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

Arlington County  
Fairfax City  
Falls Church City  
Manassas City  
Manassas Park City

**Region II**

**Region III**

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County

Franklin County  
Pittsylvania City  
Henry County  
Halifax County  
Carroll County  
Pulaski County  
Russell County  
Bristol City  
Scott County

**Region III**

**Region IV**

4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

Dinwiddie County

**Region IV**

**Region V**

5-A	5-B	5-C	5-D
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

Richmond County  
Northampton County  
York County

**Region V**